



# Recipients and categories of recipients of personal data of Österreichische Post AG

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Here you can find a list of potential categories of recipients and specific recipients (to the extent possible) of Österreichische Post (hereinafter "Post", "we", "us") to whom personal data may be transferred in the course of the listed data processing activities.

## Please note:

- An entry of a recipient or a category of recipients in this list does not mean that your data will actually be passed on to them in the context of the listed processing operations.
- The aforementioned recipients will only receive your data if this is necessary to provide a service or to maintain the business operations of Österreichische Post (see the section " Information about possible data processing" in our [data protection information](#)).
- Contracts have been concluded with all processors, which precisely regulate their obligations with regard to data and data security.
- Information about recipients or categories of recipients in the context of processing cookies and similar technologies on our websites can be found in the respective cookie banners.
- You can find information about the recipients or categories of recipients of the online marketplace [shöpping.at](#) under [shöpping.at | Der neue österreichische Online-Marktplatz](#).

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## 1. Data transfers in the context of customer management

### - Processors:

25 PersonaldienstleistungsgesmbH	Nagarro GmbH
A.K.I.S GmbH	OH WOW e.U.
Adverity GmbH	Ondot Solutions GmbH
Amazon Web Services EMEA Sàrl	Podigee GmbH
Atlas Telepower GmbH	Post Business Solutions GmbH
Avanade Österreich GmbH	PricewaterhouseCoopers GmbH Wirtschaftsprüfungsgesellschaft (Hamburg)
Coupa Software Inc.	PricewaterhouseCoopers GmbH Wirtschaftsprüfungsgesellschaft (Mannheim)
Datenwert e.U.	PricewaterhouseCoopers GmbH Wirtschaftsprüfungsgesellschaft (München)
d-con.net	PwC Advisory Services GmbH
Dialogic Dialog Marketing Consulting GmbH	PwC Advisory spółka z ograniczoną odpowiedzialnością sp.k
Embers Callcenter & Marketing GmbH	Raiffeisen Informatik GmbH
emotion banking GmbH	retailsolutions Austria GmbH
EXL Romania	SAP Österreich GmbH
explorare - Institut für Marktforschung	ServiceRating GmbH
Google Ireland Limited	smartpoint IT consulting GmbH
gorelate GmbH	smartShift Technologies GmbH
IntelliShop AG	Software Quality LAB GmbH
iProof Limited	Spectra Marktforschungsges.m.b.H
ITdesign	Sviss GmbH
IXOLIT GmbH	Talk Online Panel
IXOPAY GmbH	Team Violet GmbH
Jumio Software Development GmbH	Telemark Marketing Gebhard Zuber GmbH
Jumio UK Ltd.	Trenkwalder Personaldienste GmbH
MAKAM Research GmbH	Virtual Identity GmbH
Market Marktforschungs Ges.m.b.H und Co.KG	
Marketagent.com online reSEARCH GmbH	
Marketmind GmbH	
msg industry advisors AG	

### - Other external recipients

Affiliated companies of Austrian Post, KSV1870 Holding AG

## 2. Data transfers in the course of the processing of national certified letter items and international mail and parcel items

### - Public bodies and institutions:

Authorities

### - Processors:

ACL advanced commerce labs GmbH	Qoqnify GmbH
Advancis Austria GmbH	Siemens AG (DE)
Advancis Software & Service GmbH	Siemens AG Österreich
AUTEC Gesellschaft für Automationstechnik GmbH	Siemens EOOD (BG)
CDA IT Systems GmbH	Siemens Schweiz AG
Essecca GmbH	Siemens SPA (IT)
KEBA Handover Automotion GmbH	Scanpoint Slovakia s.r.o.
Post Business Solutions GmbH	Vornet Informatik GmbH



- **Other external recipients**

International Post Corporation (IPC)  
International Post Partners

### 3. Data transfers in the context of corporate compliance and corporate social responsibility

- **Public bodies and institutions:**

Courts, Authorities (Supervisory authorities, Police, public prosecutor's office, court of auditors)

- **Processors:**

A1 Telekom Austria AG	fobi solutions GmbH
Agentur Irene Kubinecz	Print Alliance HAV Produktions GmbH
Amazon Web Services EMEA Sàrl	Richard Oberriedmüller
Avedos GRC GmbH	section.d design.communication gmbh
Berichtsmanufaktur GmbH	T-Systems Austria GmbH
F24 AG (Fact24)	World-Directed Business solutions GmbH

- **Other external recipients**

Bank 99 AG, External members of confidentiality areas, external consultants, affiliates of Austrian Post, Post Partners, external alarm triggers (e.g. airport)

### 4. Data transfers in the context of (extra-)judicial and administrative proceedings

- **Public bodies and institutions:**

Courts, Authorities (Supervisory authorities, Finanzamt), Commissions, statutory interest groups

- **Processors:**

ADVOKAT Unternehmensberatung GREITER & GREITER GmbH  
Lawlift GmbH

- **Other external recipients**

Lawyers, notaries, tax consultants, auditors

### 5. Data transfers in the course of data protection management

- **Public bodies and institutions:**

Austrian Data Protection Authority

- **Processors:**

smartpoint IT consulting GmbH  
Software Quality LAB GmbH  
ADVOKAT Unternehmensberatung GREITER & GREITER GmbH



- **Other external recipients**

Data Protection Officer

**6. Data transfers in the context of marketing and advertising as well as market research**

- **Processors:**

A1 Telekom Austria AG	MARMIND GmbH
ACONDA electronic GmbH	media4more GmbH
ACONDA FM GmbH	Microsoft Ireland Operations Limited
ACONDA systems GmbH	mySec IT Consulting e.U.
Active Campaign LLC	OH WOW e.U.
ADMS Postservice GmbH	Paragon Customer Communications Poland
Adpublisher AG	Sp. Z.o.o. Paragon Customer Communica-
Adverity GmbH	tions Schwandorf GmbH
Agentur Irene Kubinecz	Peter Hansbauer Distribution Services GmbH
Alwa und Deil Druckerei GmbH	Podigee GmbH
Amazon Web Services EMEA Sàrl	Post Business Solutions GmbH
Anexia - Softwareentwicklung & Managed	Print Alliance HAV Produktions GmbH
Hosting München	REMA-IT
ANEXIA Internetdienstleistungs GmbH	Resolution Media Ludwigsburg GmbH
ANX Holding GmbH	Richard Oberriedmüller
APA_IT Informationstechnologie GmbH	Scanpoint Slovakia s.r.o.
CELUM GmbH	section.d design.communication gmbh
DATASIX Rechenzentrums-betriebs GmbH	smartpoint IT consulting GmbH
Datenwert e.U.	Software Quality LAB GmbH
Dialogic Dialog Marketing Consulting GmbH	Spectra Marktforschungsges.m.b.H
dreifive GmbH	SSIT GmbH
Druckerei Hans Jentzsch & Co GmbH	Streamdiver GmbH
EBCONT Communication GmbH	Swat.io.GmbH
EBCONT Holding GmbH	Talk Online Panel
EBCONT Informatics GmbH	Team Violet GmbH
EBCONT Operations GmbH	tecRacer GmbH & Co. KG
EBCONT Personnel services GmbH	Telemark Marketing Gebhard Zuber GmbH
EBCONT Proconsult GmbH	Trakken GmbH
EBCONT Works GmbH	Virtual Identity GmbH
eyepin GmbH (DE)	Walstead Group
Leykam Druck GmbH & Co KG	Wograndl Druck GmbH Market Marktfors-
MAKAM Research GmbH	schungs Ges.m.b.H und Co.KG
Marketagent.com online reSEARCH GmbH	
Marketmind GmbH	

- **Other external recipients:**

Christian Stemper/Photographer

**7. Data transfers in the context of the organisation of events**

- **Processors:**

Amazon Web Services Inc. (DE)	ANX Holding GmbH
Anexia - Softwareentwicklung & Managed	DATASIX Rechenzentrums-betriebs GmbH )
Hosting München	eVisions eventorganisation GmbH
ANEXIA Internetdienstleistungs GmbH	eyepin GmbH (DE)



Juraczka Ges.m.b.H.  
sli.do s. r. o.

Streamdiver GmbH

- **Other external recipients**  
various event venues (trade fairs, event halls, etc.), other event agencies, hotels, travel agencies

## **8. Data transfers in the context of the processing of: addressed leaflet of choice, Branchen.Mail select, Ident.Brief, Info.Post select and Postwebdruck**

- **Processors:**  
Adressabgleich Wolfgang Schnitzer  
WiGeoGis Softwareerstellungs- und Handelsgesellschaft m.b.H.

- **Other external recipients**  
Business customers

## **9. Data transfers in the context of the processing of Aktionsfinder**

- **Processors:**  
adverserve digital advertising services GmbH                      Meta (Instagram & Facebook)  
Google Ireland Limited    YOC Central Eastern Europe GmbH  
MaxMind, Inc.    Adjust GmbH  
Pushwoosh Inc

## **10. Data transfers in the course of advance dispositions and redirection orders**

- **Public bodies and institutions:**  
Authorities
- **Processors:**  
Post Business Solutions GmbH  
Scanpoint Slovakia s.r.o.  
Raiffeisen Informatik GmbH
- **Other external recipients**  
Postal service providers (according to the Austrian Postal Market Act / PMG)

## **11. Data transfers in the context of data updating**

- **Other external recipients:**  
Business customers



## 12. Data transfers in the context of the processing of "Digital Stamps" (Cryptostamp), e-Brief (Recipients), PostkartenStudio, Meine Marke

- **Processors:**

Agentur Prokop KG	Post Business Solutions GmbH
Capacity Blockchain Solutions GmbH	Österreichische Staatsdruckerei (ÖSD)
Hetzner Online GmbH	IntelliShop AG
RIAT LABS GmbH	ETN networks GmbH & Co.KG
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## 13. Data transfers in the context of the processing of Kuvert.Online (juuhu.at)

- **Processors:**

solute GmbH	dreifive GmbH
Meta Platforms Ireland Limited	Cloudflare Inc.
IAB Europe A.I.S.B.L.	adverserve digital advertising services GmbH
Google Ireland Limited	

## 14. Data transfers in the context of the maintenance of self-service zones

- **Processors:**
  - PlusServer GmbH
  - KEBA Handover Automotion GmbH

## 15. Data transfers in the context of sending item-related status information

- **Processors:**
  - DIMOCO Messaging AG
  - TELKO Yazilim

## 16. Data transfers in the context of executing mobile communications as well as additional services, customer service and the YELLOW online account

- **Processors:**
  - A1 Telekom Austria AG
  - Wedify GmbH
  - ACL advanced commerce labs GmbH
- **Public bodies and institutions:**
  - Operators of emergency services
  - RTR-GmbH
- **Other external recipients**
  - Mobile Operators
  - bank99 AG



## 17. Data transfers in the context of identification and Mobile SIM card identification registration

- **Processors:**  
A1 Telekom Austria AG  
paybox Service GmbH
- **Public bodies and institutions:**  
Public authorities (ID Austria)
- **Other external recipients**  
Banks

## 18. Data transfers in the context of mobile phone user directory ("phonebook")

- **Processors:**  
A1 Telekom Austria AG  
Wedify GmbH
- **Other external recipients**  
Providers of number-based interpersonal communication services  
Publishers of cross-provider user directories  
Publishers of cross-provider directory enquiry services

## 19. Data transfers in the context of information provision to public authorities (mobile communications customers)

- **Processors:**  
A1 Telekom Austria AG
- **Public bodies and institutions:**  
Public authorities

## 20. Data transfers in the context of grant management

- **Processors:**  
World-DirecteBusiness solutions GmbH  
A1 Telekom Austria AG
- **Other external recipients**  
Affiliates of Austrian Post, suppliers/contractors, funding body(ies), funding consortium

## 21. Data transfers in the context of real estate management

- **Public bodies and institutions:**  
Construction authorities



- **Processors:**

COOR GmbH	Planon GmbH (DE)
Noris network AG	Planon B.V.
SAP Österreich GmbH	Planon Shared Services B.V.
Planon GmbH	EDI-Real GmbH

- **Other external recipients:**

Lawyers, Notaries, tax consultants

## 22. Data transfers in the context of investor relations management

- **Public bodies and institutions:**

(Supervisory) Authorities, Court of auditors

- **Processors:**

Chorus Call Germany GmbH	SPV-Druck Gesellschaft mbH
Print Alliance HAV Produktions GmbH	A1 Telekom Austria AG
Berichtsmanufaktur GmbH	HV-Veranstaltungsservice GmbH
Kirkow Consulting GmbH & Co KG	Juraczka Ges.m.b.H.
Mag. Stevens Übersetzungs GmbH	World-Directe Business solutions GmbH

- **Other external recipients**

Notaries, shareholders, public

## 23. Data transfers in the context of IT operations maintenance and control

- **Processor:**

Microsoft Austria GmbH	Freshworks GmbH
Microsoft Ireland Operations Limited	Computer Futures Austria
InterXion Austria GmbH	A1 Telekom Austria AG

In addition, we use other IT service providers to provide secure technical systems, which are not disclosed for security reasons. Legally compliant order processing contracts are concluded with all service providers where legally required.

## 24. Data transfers in the context of organisational development

- **Public bodies and institutions:**

Federal Ministry of the Interior, Police

- **Processors:**



Ataccama Software s.r.o.  
itdesign GmbH  
Amazon Web Services EMEA Sàrl  
Mailgun Technologies, Inc.  
Zendesk, Inc  
BOC Information Technologies Consulting  
GmbH (A)  
BOC Information Technologies Consulting Ltd.  
BOC Information Technologies Consulting  
GmbH (D)

BOC Information Technologies Consulting  
GmbH (CH)  
BOC Information Technologies Consulting Sp.  
Z o.o  
BOC Business Objectives Consulting Ibérica,  
S.L.U  
BOC Information Technologies Consulting  
GmbH (GR)  
BOC Products und Service AG  
Graphmasters GmbH  
DAKO GmbH

- **Other external recipients**  
Postal service providers

## 25. Data transfers in the course of partner and supplier management

- **Public bodies and institutions:**  
Authorities (Court of auditors)

- **Processors:**

Post Partner  
Sviss GmbH

QAD Europe GmbH  
Post Business Solutions GmbH

- **Other external recipients**  
Postal service providers

## 26. Data transfers in the context of public relations

- **Public bodies and institutions:**  
Authorities (lobbying register)

- **Processors:**

Meta Communication International GmbH  
APA\_IT Informationstechnologie GmbH  
APA Austria Presse Agentur

Walstead Group  
Print Alliance HAV Produktions GmbH  
Leykam Druck GmbH & Co KG

- **Other external recipients**  
TV and radio, media index, print media, online media

## 27. Accounting and bookkeeping data transfers

- **Processors:**



Coupa Software Inc.  
Amazon Web Services EMEA Sàrl

## 28. Data transfers in the course of insurance management

- **Public bodies and institutions:**  
Authorities, Courts
- **Processors:**  
World-Direct eBusiness solutions GmbH  
A1 Telekom Austria AG
- **Other external recipients**  
Social security institutions, insurance companies, insurance brokers, experts, lawyers

## 29. Data transfers in the context of video surveillance

- **Public bodies and institutions:**  
Authorities (Commissions, Security Authorities, Public prosecutor's office), Courts
- **Processors:**

Advancis Austria GmbH	Qoqnify GmbH
Advancis Software & Service GmbH	SeeTec GmbH
AUTEC Gesellschaft für Automationstechnik GmbH	Siemens AG (DE)
Essecca GmbH	Siemens AG Österreich
M.N.O. Stühler GmbH & Co. KG	Siemens EOOD (BG)
PKE Electronics AG	Siemens Schweiz AG
	Siemens SPA (IT)

## 30. Data transfers in the course of the access control system

- **Public bodies and institutions:**  
Authorities
- **Processors:**

Advancis Austria GmbH	Essecca GmbH
Advancis Software & Service GmbH	GZT-Geldzähltechnik GmbH
AUTEC Gesellschaft für Automationstechnik GmbH	PKE Electronics AG
dormakaba Austria GmbH	Qoqnify GmbH
	Siemens AG (DE)



Siemens AG Österreich  
Siemens EOOD (BG)  
Siemens Schweiz AG

Siemens SPA (IT)  
Variuscard Produktions- und Handels GmbH