Recipients and categories of recipients of personal data of Österreichische Post AG

Updated: August 2026

Here you can find a list of potential categories of recipients and specific recipients (to the extent possible) of Österreichische Post (hereinafter "Post", "we", "us") to whom personal data may be transferred in the course of the listed data processing activities.

Please note:

- An entry of a recipient or a category of recipients in this list does not mean that your data will actually be passed on to them in the context of the listed processing operations.

- The aforementioned recipients will only receive your data if this is necessary to provide a service or to maintain the business operations of Österreichische Post (see the section " Information about possible data processing" in our data protection information).

- Contracts have been concluded with all processors, which precisely regulate their obligations with regard to data and data security.

- Information about recipients or categories of recipients in the context of processing cookies and similar technologies on our websites can be found in the respective cookie banners.

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1. Data transfers in the context of customer management

Processors

25 Personaldienstleistungsgesmbh
A.K.I.S GmbH
Adverity GmbH
Amazon Web Services EMEA Sàrl
Amazon Web Services Emea Sarl Sucursal En Espaha
Amazon Web Services Germany GmbH
Amazon Web Services Inc.(USA)
Atos Technologies Austria GmbH
Avanade Österreich GmbH
Averdes Services GmbH
Brand Embassy
Bright Pattern, Inc.
cflox GmbH
ClearView Business Intelligence, LLC
corpex Internet GmbH
Coupa Software Inc.
d-con.net
Dekada komunikacije d.o.o.
Dialogic Dialog Marketing Consulting GmbH
Embers Callcenter & Marketing GmbH
emotion banking GmbH
Equinix Deutschland GmbH
Erol Altınpınar (My Connect)
EXL Romania
explorare - Institut für Marktforschung
Express One d.o.o.
feibra GmbH
Google Ireland Limited
gorelate GmbH
IBM Deutschland GmbH
InContact Inc.
IntelliShop AG
iProov Limited
ITdesign
IXOLIT GmbH
IXOPAY GmbH
Jumio Software Development GmbH
Jumio UK Ltd.
Market Marktforschungs Ges.m.b.H und Co.KG
Microsoft Ireland Operations Limited
Microsoft Österreich GmbH
Mitel Austria GmbH
Mitel Communciations Private Limited
Mitel Communications Private Limited
Mitel Networks (Bulgaria) EOOD
Mitel Networks Greece AE
Mitel Networks Romania S.R.L
msg industry advisors ag
Nice inContact Philippines Inc.
NICE Limited
NICE Systems GmbH
NICE Systems UK Limited
OH WOW e.U.
Okta, Inc.
One Signal, Inc.
Podigee GmbH
Post Business Solutions GmbH
PricewaterhouseCoopers GmbH Wirtschafts-prüfungsgesellschaft (Hamburg)
PricewaterhouseCoopers GmbH Wirtschafts-prüfungsgesellschaft (Mannheim)
PricewaterhouseCoopers GmbH Wirtschafts-prüfungsgesellschaft (München)
PRODATO Integration Technology GmbH
PwC Advisory Services GmbH
PwC Advisory spółka z ograniczoną odpowie-dzialnością sp.k
Raiffeisen Informatik GmbH
retailsolutions Austria GmbH
SAP Österreich GmbH
ServiceRating GmbH
smartpoint dataformers GmbH
smartShift Technologies GmbH
Snowflake Computing GmbH
Snowflake Inc.
Software Quality LAB GmbH
SuperX GmbH
Sviss GmbH
Team Violet GmbH
Teleconnect & Service GmbH
Tochterunternehmen der ÖPAG
Trenkwalder Personaldienste GmbH
Unify - Soluções em Tecnologia da Informação Ltda
Variuscard Produktions- und Handels GmbH
Virtual Identity GmbH
Vomer d.o.o.

Other external recipients

KSV1870 Holding AG
Meta Platforms Ireland Limited

Subsidiaries of Österreichische Post AG

2. Data transfers in the course of the processing of national certified letter items and international mail and parcel items

Public bodies and institutions
Authorities

Processors
ACL advanced commerce labs GmbH
Advancis Austria GmbH
Advancis Software & Service GmbH
AUTEC Gesellschaft für Automationstechnik GmbH
CDA IT Systems GmbH
Digi-Texx Vietnam Co.
Essecca GmbH
KEBA Handover Automation GmbH
Post Business Solutions GmbH
Prime Vision B.V.
Qoqnify GmbH
SAP Österreich GmbH
Scanpoint Slovakia s.r.o.
Siemens AG (DE)
Siemens AG Österreich
Siemens EOOD (BG)
Siemens Schweiz AG
Siemens SPA (IT)
Trovino GmbH
Vornet Informatik GmbH

Other external recipients
International Post Corporation (IPC)
International postal partners
UPU (Universal Postal Union)

3. Data transfers in the context of corporate compliance and corporate social responsibility

Public bodies and institutions
Courts
Authorities (supervisory authority/authorities, police, public prosecutor's office, Court of Audit)

Processors
1&1 Versatel Deutschland GmbH
A1 Telekom Austria AG
A3M Global Monitoring GmbH
Agentur Irene Kubinecz
Amazon Web Services EMEA Sàrl
Berichtsmanufaktur GmbH
F24 AG (Fact24)
F24 France SAS
F24 Luxembourg S.A.
F24 Nordics AS
F24 Schweiz AG
F24 Servicios de Comunicación S.L.U
F-24 UK Ltd.
fobi solutions GmbH
GBTec Austria GmbH
HERE Global B.V.
Microsoft Corporation
Mistral AI SAS
M-net Telekommunikations GmbH
Noris network AG
Pendo.io, Inc.
Print Alliance HAV Produktions GmbH
Proofpoint GmbH
Retarus GmbH
Richard Oberriedmüller
section.d design.communication gmbh
Soffico GmbH
SOFTECH SRL
Telekom Deutschland GmbH
T-Systems Austria GmbH

Userlane GmbH
Whereby AS
World-Direct eBusiness solutions GmbH

Other external recipients
External alarm initiators (e.g. airports)
External consultants
External members of confidentiality groups
bank99
Postal partners
Subsidiaries of Österreichische Post AG
Auditors

4. Data transfers in the context of (extra-)judicial and administrative proceedings

Public bodies and institutions
Supervisory authority/authorities
Tax office
Courts, authorities and commissions
Statutory representative bodies

Processors
ADVOKAT Unternehmensberatung GREITER & GREITER GmbH
Lawlift GmbH
SAP Österreich GmbH

Other external recipients
Lawyers
Notaries
Legal representatives
Tax advisors
Auditors

5. Data transfers in the course of data protection management

Public bodies and institutions
Austrian Data Protection Authority

Processors
smartpoint data formers GmbH
Software Quality LAB GmbH

Other external recipients
Data Protection Officer

6. Data transfers in the context of marketing and advertising as well as market research

Processors

ACONDA electronic GmbH
ACONDA FM GmbH
ACONDA systems GmbH
Active Campaign LLC
ADMS Postservice GmbH
Adpublisher AG
Adverity GmbH
Agentur Irene Kubinecz
Alwa und Deil Druckerei GmbH
Amazon Web Services EMEA Sàrl
Anexia - Softwareentwicklung & Managed Hosting München
ANEXIA Internetdienstleistungs GmbH
ANX Holding GmbH
APA_IT Informationstechnologie GmbH
CELUM GmbH
DATASIX Rechenzentrums-betriebs GmbH
Dialogic Dialog Marketing Consulting GmbH
dreifive GmbH
EBCONT Communication GmbH
EBCONT Enterprise GmbH
EBCONT Group GmbH
EBCONT Holding GmbH
EBCONT Informatics GmbH
EBCONT Operations GmbH
EBCONT Personnel Services GmbH
EBCONT Proconsult GmbH
EBCONT Works GmbH
eyepin GmbH (DE)
IMS Mailservice GmbH
Leykam Druck GmbH & Co KG
MARMIND GmbH
media4more GmbH
Meta Platforms Ireland Limited
Microsoft Ireland Operations Limited
mySec IT Consulting e.U.
OH WOW e.U.
One Signal, Inc.
Paragon Customer Communications Poland Sp. Z.o.o.
Paragon Customer Communications Schwandorf GmbH
Podigee GmbH
Post Business Solutions GmbH
Print Alliance HAV Produktions GmbH
Raiffeisen Rechenzentrum GmbH
REMA-IT
Resolution Media Ludwigsburg GmbH
Richard Oberriedmüller
section.d design.communication gmbh
smartpoint dataformers GmbH
Software Quality LAB GmbH
Scanpoint Slovakia s.r.o.
SSIT GmbH
Streamdiver GmbH
SuperX GmbH
Swat.io GmbH
Team Violet GmbH
tecRacer GmbH & Co. KG
Trakken GmbH
Virtual Identity GmbH
Walstead Group
Wograndl Druck GmbH

Other external recipients

Christian Stemper/Photographer

7. Data transfers in the context of the organization of events

Processors

Ably Realtime Ltd
Amazon Web Services EMEA Sàrl
Amazon Web Services Inc. (DE)
Anexia - Softwareentwicklung & Managed Hosting München
ANEXIA Internetdienstleistungs GmbH
ANX Holding GmbH
DATASIX Rechenzentrums-betriebs GmbH
DigitalOcean EU B.V.
eVisions eventorganisation GmbH
eyepin GmbH (DE)
FLAVE GmbH
Juraczka Ges.m.b.H.
sli.do s. r. o.
Streamdiver GmbH
Twilio Ireland Limited

Other external recipients
Various event venues (trade fairs, event halls, etc.)
Event agencies
Hotels
Travel agencies

8. Data transfers in the context of processing of: addressed leaflet of choice, Branchen.Mail select, Info.Post select

Processors
Adressabgleich Wolfgang Schnitzer
WiGeoGis Softwareerstellungs- und Handelsgesellschaft m.b.H.

Other external recipients
Business customers

9. Data transfers in the course of advance dispositions and redirection orders

Public bodies and institutions
Authorities

Processors
Post Business Solutions GmbH
Raiffeisen Informatik GmbH
Scanpoint Slovakia s.r.o.

Other external recipients
Postal service providers (pursuant to the Postal Market Act / PMG)
Postal partners

10. Data transfers in the context of data updating

Other external recipients
Business customers

11. Data transfers in the context of processing of „Digital Stamps" (Cryptostamp), e-Brief (Recipients), Meine Marke

Processors
ETN networks GmbH & Co.KG
IntelliShop AG
Österreichische Staatsdruckerei (ÖSD)
Post Business Solutions GmbH
RIAT LABS GmbH

12. Data transfers in the context of the maintenance of self-service zones

Processors
KEBA Handover Automation GmbH
PlusServer GmbH

13. Data transfers in the context of sending item-related status information

Processors
DIMOCO Messaging AG
TELKO Yazilim
Twilio Ireland Limited

Other external recipients
International postal partners

14. Data transfers in the context of executing mobile communications as well as additional services, customer service and the YELLLOW online account

Public bodies and institutions
Emergency service operators
RTR-GmbH

Processors
A1 Telekom Austria AG
ACL advanced commerce labs GmbH
Wedify GmbH

Other external recipients
bank99 AG
Mobile network operators

15. Data transfers in the context of identification and Mobile SIM card identification registration

Processors
A1 Telekom Austria AG
paybox Service GmbH

Public bodies and institutions
Public authorities (ID Austria)

Other external recipients
Banks

16. Data transfers in the context of mobile phone user directory ("phonebook")

Processors
A1 Telekom Austria AG
Wedify GmbH

Other external recipients
Providers of number-based interpersonal communications services
Publishers of cross-provider directory enquiry services
Publishers of cross-provider user directories

17. Data transfers in the context of information provision to public authorities (mobile communications customers)

Public bodies and institutions
Public authorities

Processors
A1 Telekom Austria AG

18. Data transfers in the context of Shöpping customer and prospective customer management (including order processing), the management of user inquiries, and customer data analysis

Processors
Adyen N.V.
Elastic International BV
Emarsys eMarketing Systems GmbH
Google Ireland Limited
Meta Platforms Ireland Limited
Microsoft Ireland Operations Limited
OT Technology Spain
SAP Deutschland SE & Co. KG
Tradebyte Software GmbH
Twilio Inc

Other external recipients
Adyen N.V.
PayPal (Europe) S.à.r.l. et Cie,
userwerk GmbH

19. Data transfers in the context of Shöpping newsletter and campaign management

Processors
Emarsys eMarketing Systems GmbH
Google Ireland Limited
Meta Platforms Ireland Limited

Microsoft Ireland Operations Limited
SAP Deutschland SE & Co. KG

20. Data transfers in the context of grant management

Public bodies and institutions
Public authorities

Processors
A1 Telekom Austria AG
World-Direct eBusiness solutions GmbH

Other external recipients
Funding consortium
Funding body/bodies
Suppliers / contractors

21. Data transfers in the context of real estate management

Public bodies and institutions
Building authorities

Processors
Amazon Web Services Inc. (DE)
COOR GmbH
EDI-Real GmbH
msg industry advisors ag
Noris network AG
Planon B.V.
Planon GmbH
Planon Shared Services B.V.
PricewaterhouseCoopers GmbH Wirtschaftsprüfungsgesellschaft (Hamburg)
PricewaterhouseCoopers GmbH Wirtschaftsprüfungsgesellschaft (Mannheim)
PricewaterhouseCoopers GmbH Wirtschaftsprüfungsgesellschaft (München)
PwC Advisory Services GmbH
PwC Advisory spółka z ograniczoną odpowiedzialnością sp.k
retailsolutions Austria GmbH
SAP Österreich GmbH
smartShift Technologies GmbH
Technic Office Consult GmbH

Other external recipients
Lawyers
Notaries
Tax advisors

22. Data transfers in the context of investor relations management

Public bodies and institutions
(Supervisory) authorities
Court of Audit

Processors
A1 Telekom Austria AG
Airtime Software AG

Berichtsmanufaktur GmbH
HV-Veranstaltungsservice GmbH
Juraczka Ges.m.b.H.
Kirkow Consulting GmbH & Co KG
Mag. Stevens Übersetzungs GmbH
World-Direct eBusiness solutions GmbH

Other external recipients
Shareholders
Notaries
General public
Auditors

23. Data transfer in the context of IT operations maintenance and control

Processors
Microsoft Ireland Operations Limited
A1 Telekom Austria AG

In addition, we use other IT service providers to provide secure technical systems, which are not disclosed for security reasons. Legally compliant order processing contracts are concluded with all service providers where legally required.

24. Data transfers in the context of organizational development

Processors
Amazon Web Services EMEA Sàrl
Ataccama Software s.r.o.
BOC Business Objectives Consulting Ibérica, S.L.U
BOC Information Technologies Consulting GmbH (A)
BOC Information Technologies Consulting GmbH (CH)
BOC Information Technologies Consulting GmbH (D)
BOC Information Technologies Consulting GmbH (GR)
BOC Information Technologies Consulting Ltd.
BOC Information Technologies Consulting Sp. Z o.o
BOC Products und Service AG
Graphmasters GmbH
itdesign GmbH
Mailgun Technologies, Inc.
Planview International AB
SCIFORMA France
Sciforma GmbH
SCIFORMA HOLDCO
Sciforma Technology India private Limited
Sciforma USA
Zendesk, Inc

Other external recipients
Postal service providers

25. Data transfers in the course of partner and supplier management

Public bodies and institutions
Authorities (Court of auditors)

Processors
Blechinger Software Services GmbH
Google Cloud EMEA Limited
Mailgun Technologies, Inc.
Post Business Solutions GmbH
Prewave GmbH
QAD Europe GmbH

Simmeth System GmbH
WPS Management GmbH

Other external recipients
Subsidiaries of Österreichische Post AG

26. Data transfers in the context of public relations

Public bodies and institutions
Public authorities (Lobbying Register)

Processors
Amazon Web Services EMEA Sàrl
APA Austria Presse Agentur
APA_IT Informationstechnologie GmbH
Leykam Druck GmbH & Co KG
Meta Communication International GmbH
Microsoft Ireland Operations Limited
Print Alliance HAV Produktions GmbH
Walls.io GmbH
Walstead Group

Other external recipients
Award committees
Various online media
Various print media
Various associations and organizations
Media Index
Television and radio

27. Accounting and bookkeeping data transfers

Processors
Amazon Web Services EMEA Sàrl
Coupa Software Inc.

28. Data transfers in the course of insurance management

Public bodies and institutions
Courts
Social security institutions

Processors
A1 Telekom Austria AG
World-Direct eBusiness solutions GmbH

Other external recipients
Lawyers
Experts
Insurance brokers
Insurance companies

29. Data transfers in the context of video surveillance

Public bodies and institutions
Authorities and commissions
Security authorities, public prosecutors' offices, courts

Processors
Advancis Austria GmbH
Advancis Software & Service GmbH
Amazon Web Services, Inc. (DE)
AUTEC Gesellschaft für Automationstechnik GmbH
Essecca GmbH
G4S Secure Solutions AG
KEBA Handover Automation GmbH
M.N.O. Stühler GmbH & Co. KG
PKE Electronics AG
Post Wertlogistik GmbH
Qoqnify GmbH
Samsara, Inc.
SeeTec GmbH
Siemens AG (DE)
Siemens AG Österreich
Siemens EOOD (BG)
Siemens Schweiz AG
Siemens SPA (IT)

30. Data transfers in the course of the access control system

Public bodies and institutions
Security authorities
Public prosecutor's office
Courts

Processors
Advancis Austria GmbH
Advancis Software & Service GmbH
AUTEC Gesellschaft für Automationstechnik GmbH
dormakaba Austria GmbH
Essecca GmbH
GZT-Geldzähltechnik GmbH
PKE Electronics AG
Qoqnify GmbH
Siemens AG (DE)
Siemens AG Österreich
Siemens EOOD (BG)
Siemens Schweiz AG
Siemens SPA (IT)
Variuscard Produktions- und Handels GmbH