

POST EXPRESS (former name EMS) AUSTRIA/INTERNATIONAL



Benefit from fast and secure deliveries

post.at/en/postexpress

Post Express is the perfect solution for items requiring swift delivery.



Post Express – a service to rely on!

- Standard delivery by 1 p.m. at the latest on the business day after posting (Mon–Fri on workdays)
- Early delivery in Austria's state capitals by 10 a.m.
- If posted on Friday, Post Express items are also delivered on Saturdays 1 p.m. in Austria's state capitals and selected postal codes
- Liability coverage up to 1,500 Euro in Austria and up to 510 Euro internationally
- "Money Back Agreement" for all Post Express Austria items

Dimensions / weight

The following dimension and weight limits apply to EMS items:

Minimum dimensions: 9 × 14 cm

Maximum length: Austria: 200 cm/International: 120 cm

Maximum girth: 360 cm (= length + circumference)

Maximum weight: 31.5 kg

Needless to say, we also ship mail items exceeding standard dimensions as bulky items for a small surcharge:

Small bulky items that are not rectangular and smaller than L 100 × W 60 × H 60 cm.

Large bulky items (all shapes) that are larger than L 100 × W 60 × H 60 cm.

Or fragile goods.

Your benefits

Fast: Delivery within Austria and more than 220 countries around the globe.

Money Back Agreement: Money Back Agreement if your Post Express Austria is delayed.

Delivery times: To see the required delivery time, check our Post Express Delivery Time Calculator: post.at/laufzeitrechner

Delivery service: Delivery requires the recipient's signature or electronic confirmation by the recipient.

Overview from the Business Cockpit:

The information platform to mail items provides its users a full overview of items' current status, detailed data, reports etc. Benefit from businesscockpit.at

Track & Trace: Use the tracking number (ID code) to see your mail item's status at post.at/trackandtrace

Austrian
Post's
efficient
**BUSINESS
SOLUTIONS**

POST EXPRESS MAKES IT POSSIBLE!

Choose and combine a wide range of additional services to create your very own package.

Excerpt from additional domestic services - can be individually combined

- Delivery by 10 a.m.

Choose this additional service to have your Post Express item delivered by 10 a.m. one business day after posting. This service is available for Austria's state capitals.

- Free Sender Notification

Consignors will be informed via text message or email as soon as the item has been delivered to the recipient.

- Free Recipient Notification

This additional service sends a text message or email to the Post Express recipient to inform them of Post Express EMS item to be delivered the next day.

- Cash-on-delivery (paperless)

Our mail carrier takes care of collecting your specified amount from the recipient at the time of delivery of your Post Express item.

- Personal delivery

Delivery exclusively to the recipient. The mail carrier verifies the recipient's identity before handing over the Post Express item.

- Fragile goods

If the content of your Post Express item is fragile or sensible to vibrations, please affix our "fragile" sticker to the item.

- Valuables

Your cash, cheques, securities, credit cards or ATM cards, jewellery etc., as well as any other items worth more than 1,500 Euro must be sent as an Post Express Valuable. These Post Express items are transported under special supervision – and Austrian Post assumes liability for the actual value of the Post Express item.

- Delivery on Saturday

Post Express delivery on Saturdays to Austria's state capitals and selected postal codes if the item is posted on Friday. Not combinable with Cash-on-delivery and Valuables.

Additional international services – fast & reliable

- Midday Europe

Delivery by 12 p.m. on the next working day (Monday to Friday) in all major cities if posted at a Main Post Express International branch (Post Express International Schwerpunktfiliale) before closing-time.

- Saturday Europe

Saturday delivery to all major cities in the EU if posted at a Main Post Express International branch (Post Express International Schwerpunktfiliale) before closing-time.

Do you want to know when your Post Express International item will be delivered? Please consult our Delivery Time Calculator (available only in German): post.at/laufzeitrechner

Overview

	Post Express Austria	Post Express International
Money Back Agreement	Yes	-
Liability	up to 1,500 Euro	up to 510 Euro
Delivery on Saturdays	Austria's state capitals and selected postal codes	available for all major EU cities ¹⁾
Delivery	until 1 p.m.	until 12 p.m. available for all major EU cities ¹⁾
Early delivery until 10 a.m.	in Austria's state capitals	-

¹⁾ Valid for both additional services Midday Europe and Saturday Europe in the European Union and if posted at a Main Post Express International branch (Post Express International Schwerpunktfiliale) before closing-time.