

EUROPE EXPRESS PARCEL



Austrian
Post's
efficient
**BUSINESS
SOLUTIONS**

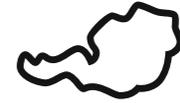


Austrian Post at a glance

“ I am very proud to present the **Europe Express Parcel**, which is tailored especially to international e-commerce partners shipping to Austria and Central Eastern Europe.



Peter Umundum
Member of the Management Board
Head of Parcel & Logistics Division



Market leader in Austria and world's third best postal operator¹⁾



Reliable partner combining industry expertise with state of the art technology



International player with a prime subsidiary and partner network in Central and Eastern Europe



Sustainability is a core element of Austrian Post's strategy. All deliveries in Austria have been carbon neutral since 2011 and will be completely carbon-free by 2030. Key objective for the next years is to implement aligned standards throughout the Central and Eastern Europe subsidiary network.

¹⁾ Source: Postal Development Report 2021.

Europe Express Parcel

Europe Express Parcel offers one single European air-cargo injection point in Hungary at Budapest Airport (BUD). Our ground handling partner will unload your IOSS shipments and prepare them for customs handling. After the customs process we distribute

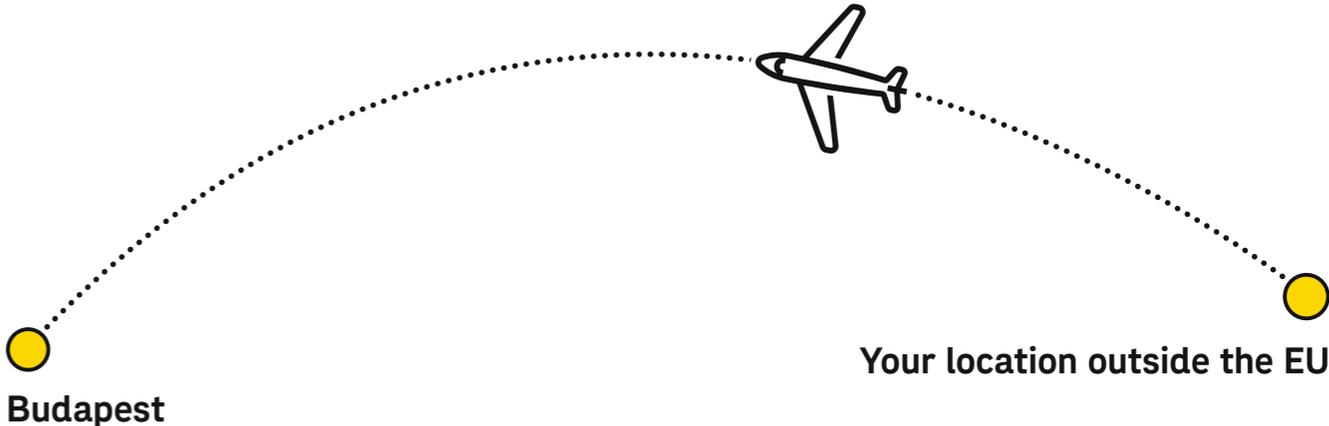
and deliver your shipments to any destination within our network.

Our solution offers a very customer friendly delivery process without collecting duties and taxes from the recipient. While our main objective is always to meet

customer needs, we are proud to operate at the **highest quality standards** throughout our network. Once your shipments reach any of our national gateways, they will be delivered within 24 hours with a **98% first delivery attempt rate.**



Ship your parcels to Budapest. We do the rest.



Your Benefits



AFFORDABILITY

With our peerlessly competitive rates, we create a win-win situation for you and your customers.



RELIABILITY

With our premium delivery performance paired with top transit times and outstanding tracking, we take responsibility and provide serenity.



EFFICIENCY

With our contemporary IT-integration and one-label solution for all countries, we connect continents.

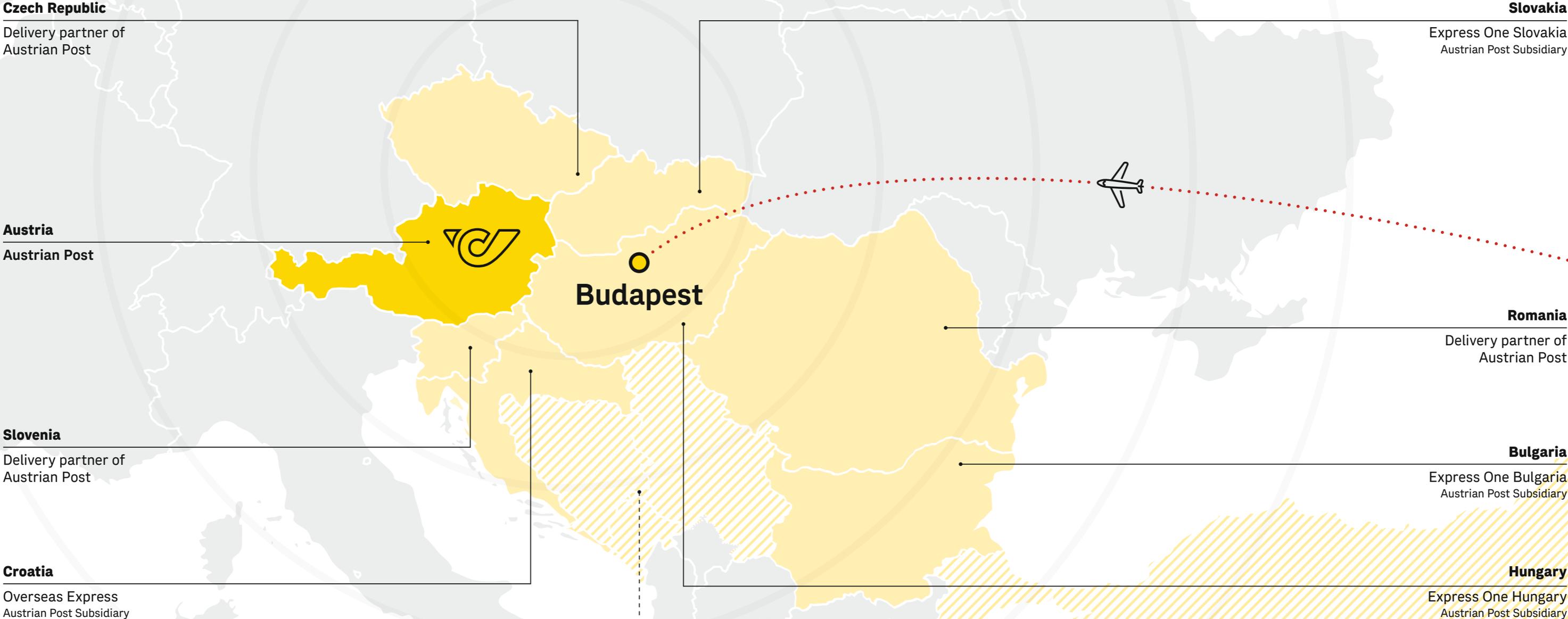


FAMILIARITY

With client integration care in Chinese, English and all local languages, we set standards in customer support.



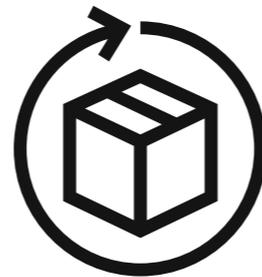
Delivery Destinations



Austrian Post's subsidiary network also includes entities in Bosnia & Herzegovina, Montenegro, Serbia and Turkey. A direct injection of parcel volume to those countries is optionally possible. Please contact us for further information.

Features

Gateway location	Budapest Liszt Ferenc International Airport, Hungary
Shipping terms	Goods with IOSS ID
Parcel weight	up to 31.50 kg
Parcel value	Up to € 150
Track-trace	✓
Delivery signature	✓
Delivery attempts	1-2 (depending on destination country)
Liability	up to € 50
Cash on delivery (COD)	✓
Delivery destinations & lead times after EU-arrival	Day 1: Arrival in Budapest, Hungary Day 2: Hungary Day 3: Austria, Croatia, Slovakia, Romania Day 4: Bulgaria, Czech Republic, Slovenia



Contact information



post.at/europe-express-parcel
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**AUSTRIAN
LOGISTICS**

**Austrian
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BUSINESS
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