



POST-LABELCENTER

RELEASE NOTES



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PLC Version 26.3 valid as of August 30th, 2026

Version 26.3 of Post-Labelcenter comes with several improvements and changes. Below you find the most important changes. Those changes contribute to Post-Labelcenter being more efficient in the future. Detailed information to the changes can be found in the [how to's and the manual](#).

Labels

- Corrections to the label have been implemented.
- Additional Data Matrix codes have been added to the label to reduce the no-read rate.

Documents

- In addition to the VAT ID, the EORI number is now also printed on the CN23 form.

Others

- New error message: End-of-day closing cannot be generated without active shipments.



PLC Version 26.2 valid as of May 31st, 2026

Version 26.2 of Post-Labelcenter comes with several improvements and changes. Below you find the most important changes. Those changes contribute to Post-Labelcenter being more efficient in the future. Detailed information to the changes can be found in the [how to's and the manual](#).

Products & Additional Services

- US customs first – The additional service “207 | Verzollung PDDP im DL” can be used with the letter products BMI and BMIS.
- Denmark and Sweden are now available for international returns with immediate effect.
- The QR code is available for Business Paketmarke International (Germany only).
- The product Business Paketmarke Small Parcel has been expanded with an additional note regarding maximum dimensions and weight.

WebService

- Site Manager integration: PLC customers can now ship items to national and international out-of-home locations (post offices, partner locations, and pickup stations). Check out our SiteManager API



PLC Version 26.1 valid as of March 15th, 2026

Version 26.1 of Post-Labelcenter comes with several improvements and changes. Below you find the most important changes. Those changes contribute to Post-Labelcenter being more efficient in the future. Detailed information to the changes can be found in the [how to's and the manual](#).

Products & Additional Services

- Paket Kompakt is now available for all PLC customers.
- For shipments using the Paket Plus International Outbound (Product 70) to Poland, providing an email address is now mandatory.
- New Additional Service – Direkte Zustellung (204): With this service, shipments can be addressed to international Out-of-Home locations (post offices, partner shops, and pickup stations).
- For shipments using Paket Plus International Outbound (Product 70) combined with the additional service Direkte Zustellung (204), the Email and Tel1 fields are mandatory for recipients in the following countries:
 - o Poland
 - o Italy
 - o Hungary
 - o Slovakia
 - o Slovenia
 - o Croatia



PLC Version 25.4 valid as of November 09th, 2025

Version 25.4 of Post-Labelcenter comes with several improvements and changes. Below you find the most important changes. Those changes contribute to Post-Labelcenter being more efficient in the future. Detailed information to the changes can be found in the [how to's and the manual](#).

Products & Additional Services

- Kleinpaket 2000 and Kleinpaket 2000 Plus will be renamed to:
 - o Kleinpaket
 - o Kleinpaket Plus
- New Additional Services:
 - o USA Customs Shipments: ZL 207 – Verzollung PDDP
 - o Anonymized Label – sender and recipient remain unknown to each other throughout the entire shipping process
- Limitation of the additional service „Höhenversicherung“ to €10,000
-
- Restriction of permissible additional services when assigning items to transport containers. Shipments with the following additional services can no longer be assigned:
 - o 011 – Wert
 - o 030 – Postdienst
 - o 065 – Postlagernd
 - o 068 – Nachsendung



PLC Version 25.3 valid as of August 31st, 2025

Version 25.3 of Post-Labelcenter comes with several improvements and changes. Below you find the most important changes. Those changes contribute to Post-Labelcenter being more efficient in the future. Detailed information to the changes can be found in the [how to's and the manual](#).

Products & Features

- New Features: PostPay, Sunday delivery, C2C Return

Labels

- Update Next Day Fresh Symbol

WebService

- Rollout for OutOfHome delivery International



PLC Version 25.1 valid as of March 2nd, 2025

Version 25.1 of Post-Labelcenter comes with several improvements and changes. Below you find the most important changes. Those changes contribute to Post-Labelcenter being more efficient in the future. Detailed information to the changes can be found in the [how to's and the manual](#).

PLC user interface

- The address verification has been revised. From now on, suggestions for streets and house numbers are available.

Label

- Weight symbols for shipments to Germany from 10 kg

Documents

- Adjustment of the data processing agreement of the Post-Label Center to the current standard contractual clauses of the European Commission between controllers and processors. (vgl. [Durchführungsbeschluss - 2021/915 - DE - EUR-Lex \(europa.eu\)](#)).



PLC Version 24.3 valid as of October 13th, 2024

Version 24.3 of Post-Labelcenter comes with several improvements and changes. Below you find the most important changes. Those changes contribute to Post-Labelcenter being more efficient in the future. Detailed information to the changes can be found in the [how to's and the manual](#).

PLC user interface

- Merchandise-carrying letters (BMI and BMIS) are now available as contract shipping products and can be created in the PLC.

PLC Client

- **The new PLC client is no longer supported by Windows 7/8!**
- **Changes to the PLC configuration now require admin rights!**
- The PLC client update includes several security patches and measures to improve stability.

Documents

- Adaptation of the Post-Labelcenter's data processing agreement to the current standard contractual clauses of the European Commission between controllers and processors (see Implementing Decision - 2021/915 - DE - EUR-Lex (europa.eu)).



PLC Version 24.2 valid as of January 26th, 2024

Version 24.2 of Post-Labelcenter comes with several improvements and changes. Below you find the most important changes. Those changes contribute to Post-Labelcenter being more efficient in the future. Detailed information to the changes can be found in the [how to's and the manual](#).

PLC user interface

- The shipping product "Paket Light International non-boxable Outbound" is now only available as a contract shipping product.

Documents

- The "Country of Origin" field on the CN23 form will now always be printed in English.



PLC Version 23.2 valid as of June 25th 2023

Version 23.2 of Post-Labelcenter comes with several improvements and changes. Below you find the most important changes. Those changes contribute to Post-Labelcenter being more efficient in the future. Detailed information to the changes can be found in the [how to's and the manual](#).

PLC user interface

- The product „Paket Light International non boxable Outbound“ can be shipped from now on only by contract.

Documents

- “Country of origin” field on the CN23 form is printed always in English language



PLC Version 23.1 valid as of April 2nd 2023

Version 23.1 of Post-Labelcenter comes with several improvements and changes. Below you find the most important changes. Those changes contribute to Post-Labelcenter being more efficient in the future. Detailed information to the changes can be found in the [how to's and the manual](#).

PLC user interface

- Adaptation of the error message in case of too high cash on delivery amount
- Pickup orders can now be filtered with their order age

Documents

- "Comments" field on the CN23 form is filled through the interface and webservice with the content of the "Customs Description" field



PLC Version 12.4 valid as of October 16th 2022

Version 12.4 of Post-Labelcenter comes with several improvements and changes. Below you find the most important changes. Those changes contribute to Post-Labelcenter being more efficient in the future. Detailed information to the changes can be found in the [how to's and the manual](#).

PLC user interface

- Adaptation of gender-inclusive language
- Removal of section "Video" in the support menu

Documents

- Design customization of the CN23 form
 - o Integration of fields of the CP71 form
- Removal of CP71 form

Others

- Embedding of information to consent manager on PLC homepage
- Various bug fixes and optimizations on frontend and backend
- Customization of Label engine



PLC Version 12.3 valid as of July 26th 2022

Version 12.3 of Post-Labelcenter comes with several improvements and changes. Below you find the most important changes. Those changes contribute to Post-Labelcenter being more efficient in the future. Detailed information to the changes can be found in the [how to's and the manual](#).

PLC user interface

- Updated the links in the support window

Webservice

- Adjustments for DHL Express web service call

Labels

- New CO2-logo update
- Optimizations on the Parcel Connect label

Others

- Prevented entry of negative amounts for item data
- Preparatory measures for the new contract shipping products
 - o Kleinpaket 2000 Plus
- Various bug fixes on frontend and backend



PLC Version 12.2 valid as of April 10th 2022

Version 12.2 of Post-Labelcenter comes with several improvements and changes. Below you find the most important changes. Those changes contribute to Post-Labelcenter being more efficient in the future. Detailed information to the changes can be found in the [how to's and the manual](#).

PLC user interface

- Extension of the support window to include the "Legal" tab
- Cleanup Cost center mask (Irrelevant fields removed)

Webservice

- Integration pick-up service business
- Adjustments to the Cargonet.SK web service call

Labels

- Optimizations on the Parcel Connect label

Others

- Various bug fixes on frontend and backend



PLC Version 12.1 valid as of January 30th 2022

Version 12.1 of Post-Labelcenter comes with several improvements and changes. Below you find the most important changes. Those changes contribute to Post-Labelcenter being more efficient in the future. Detailed information to the changes can be found in the [how to's and the manual](#).

PLC user interface

- Optimization of the mask "Organization": When creating a new address, country "Austria" is preselected as a default value
- Introduction of a new contract shipping product "Kleinpaket 2000"

Webservice

- Adaptation of the eRs webservice-call with more than 40 characters in the field "Sender Name1"
- Preparatory measures for the introduction of a REST-API

Labels

- New CO₂-logo update

Others

- Various bug fixes on frontend and backend
- Preparatory measures for the new contract shipping product "Kleinpaket 2000"



PLC Version 11.3 valid as of October 24th 2021

PLC user interface

- Preparatory measures for pick-up service "Abholservice Business"
- Optimization for the menu section "User":
 - o Gender field: changed from mandatory to optional and added selection "diverse"
 - o Email field: extended to 100 characters
- Corporate Design update for Track&Trace icons
- Preparation for the introduction of a new shipping product
- Validity for password token link extended

Webservice

- Optimizations for a better overview: when requesting an "ERS" (international return shipments) label, the partner consignment number is now returned

Others

- Various bug fixes frontend and backend
- More detailed error messages for invalid combinations via the interfaces
- Updated internal PDF converter



PLC Version 11.2 valid as of March 28th 2021

PLC user interface

- Display of the missing mandatory fields (e-mail, telephone) during the shipment entry added

Others

- Various bug fixes in the backend
- Preparation of the DHL Express interface (PLT)
- Preparation for the selection of "Wunsch-Paket Punkt"



PLC Version 11.1 valid as of January 31st 2021

PLC user interface

- Business logic to "delete templates" changed
- Display optimization: Display of the total quantity for filtered items via quick search
- Removal of the selection fields "redirect to address" and "back to sender after xxx days" for third country shipments

Others

- Various bug fixes in the backend
- Preparation of business logic for mandatory fields: check when changing delivery network



PLC Version 10.4 valid as of October 25th 2020

Label

- Optimizing changes on the Post Express label: logo on B/W version, integration of additional barcodes

Others

- Various optimizations in the backend and performance improvements
- E-mail template "Welcome to the Post-Labelcenter": adaptations on content and design
- Business logic adaptation for Post Express and additional barcodes



PLC Version 10.3 valid as of July 12th 2020

PLC user interface

- Updated product name for Post Express Austria / Post Express International (former name EMS Austria / EMS International)
- Adjustment of the mask "organizational group" for simplified search queries
- Adaptation of the mask "User" to generate links and to send e-mails for the function "Forgot password"

Label

- For shipments with the feature "Value", the value amount including currency is printed
- Additionally code (datamatrix) on national labels for machine processing

Others

- Various optimizations in the backend



PLC Version 10.2 valid as of April 26th 2020

PLC user interface

- Bugfix: article entry for EMS International shipments
- New self-service mask "API" for independent display of the API access data
- Optimization of the support window (layout, link updates, e.g.)
- Update Teamviewer links

Label

- New CO2 logo
- New label: Business Paketmarke

Documents

- CN23
 - o Bugfix: overprint of the field phone number
 - o Bugfix: different values of "Type of shipment" within one Collo

Others

- Various bugfixes for the creation of EMS International shipments



PLC Version 10.1 valid as of January 26th 2020

PLC user interface

- Adjustments and optimization of the support window (added FAQs e.g.)

Label

- Adjustments on DHL-label (Parcel Connect)
 - o New Position of logo and product name on top right corner
 - o New fields: name 3, AID, customer logo (only on 100x200 mm labels)



PLC Version 9.4 valid as of October 13th 2019

PLC user interface

- Adjustments on the error messages for printers
- The fields shipper reference 1 and shipper reference 2 are displayed on the shipping editor mask
- Enable upload function for customer logo
- Character validation to ISO 8829-1 character set, for shipments for third countries.
- Bulk upload function for article information
- Save article information in shipment templates for mass creation
- Contact form for questions regarding Post-Labelcenter

Polling

- Character validation to ISO 8829-1 character set, for shipments for third countries.
- Field length validation for customs tariff number: 6 to 10 characters
- Adaptation of error messages for customs shipments.

Webservice

- Character validation to ISO 8829-1 character set, for shipments for third countries.
- Field length validation for customs tariff number: 6 to 10 characters
- Adaptation of error messages for customs shipments.



PLC Version 9.3 valid as of July 7th 2019

PLC user interface

- Mandatory field validation for dutiable shipments.
 - Shipper telephone or email
 - Recipient telephone or email
 - Category of item
 - Article name
 - Country of Origin
 - Value of goods
 - Currency
 - Customs tariff number
 - Net weight
 - Quantity / Unit
- Visual identification of mandatory fields for customs relevant consignment
- Logic changes
- Adaptation of field names

Polling

- Verification of customs relevant information when producing consignment for third countries

Webservice

- Verification of customs relevant information when producing consignment for third countries



PLC Version 9.2 valid as of April 14th 2019

PLC user interface

- Adjustment Corporate Design / Corporate Identity
- Adjustment internal logic procedures

Label

- Adjustment Corporate Design / Corporate Identity
- Revision error label Layout



PLC Version 9.1 valid as of January 20th 2019

PLC user interface

- Products Next day fresh / Same day fresh: the fields e-mail address and phone number are mandatory
- Feature COD: the correct currency to the corresponding recipient's land is selected
- Feature Declaration of value international: documents CP71 and receipt are created

Label

- Feature Declaration of value international: amount is printed on the label

Polling

- Products Next day fresh / Same day fresh: the fields e-mail address and phone number are mandatory

Webservice

- Products Next day fresh / Same day fresh: the fields e-mail address and phone number are mandatory



PLC Version 8.4 valid as of October 14th 2018

PLC user interface

- Maximum amount for shipments with the feature COD national: 25.000 €
- Addition of possible IBAN formats
- Adjustment of the daily closing: additional grouping for the products Same Day and Next Day Fresh
- New range of features for the products Same Day and Next Day Fresh

Polling

- Maximum amount for shipments with the feature COD national: 25.000 €
- Addition of possible IBAN formats

Webservice

- Maximum amount for shipments with the feature COD national: 25.000 €
- Addition of possible IBAN formats



PLC Version 8.3 valid as of July 1st 2018

PLC user interface

- New feature code: Storage time short
- Suggestions for addresses when entering address data for the countries HR (Croatia) and SK (Slovakia)
- Enhancement of the logic for the creation of shipment documents
- Delivery receipt / return receipt: adjustment of the format based on the new print template

Labels

- Adjustment of the line distance for recipient address

Polling

- Enhancement of the logic for the creation of shipment documents

Webservice

- Enhancement of the logic for the creation of shipment documents



PLC Version 8.2.1 valid as of May 6th 2018

PLC user interface

- GDPR

- Conclusion of an order processing contract

With the new release of PLC 8.2.1 there will be a possibility to accept the processing agreement within the Post-Labelcenter. Therefor you have to log in onto PLC and accept the agreement in order to be able to use the Post-Labelcenter. We would like to point out that without the conclusion of an order processing contract until May 25th 2018 the service (GUI, webservice and windows service) can no longer be made available.

- Deleting personal data

After PLC 8.2.1 it will be possible to delete address data within the Post-Labelcenter. For it you can either use the new added menu item GDPR-Information or directly use the menu item Organizations for deleting. Both can be found in the menu Administration.

- Bugfixes

- PDF download in Firefox corrected

- Occasionally missing display of additional services of saved/already printed shipments in the editor corrected



PLC Version 8.2 valid as of April 8th 2018

PLC user interface

- Daily closing: debtor ID is also printed on the top right
- Additions carrier/shipment number-mapping
- Adjustment printer configuration for printing eRs labels (pdf-print)
- Enhancement of the function "set shipment status" cancelled
- In case no shipping date is set when the shipment was created, today's date is set automatically. If the shipment was created today but printed tomorrow/on a later date, the print date is set.
- Improvement of the menu "Articles"
- Adjustment of the Customs Declaration CN23: phone number and e-mail-address are printed in separated fields



PLC Version 8.1 valid as of January 21st 2018

PLC user interface

- The field "postal code" is an optional field if the country has no postal code
- Daily closing: customer ID is printed on the top right
- The filter "current status" has four relevant criteria
- Additional fields in the filter: Shipper Reference 1, Shipper Reference 2, Recipient Name 2
- When creating a new user, a role must be added
- Creation of a new shipment: shipper and recipient address can be quickly changed by an arrow symbol between the fields

Labels

- Adjustment of the font size for the shipper address
- Shipments with the feature codes preferred postal branch and/or preferred pick up station: field "recipient name 2" will be printed on the label

Polling

- The field "postal code" is an optional field if the country has no postal code

Webservice

- The field "postal code" is an optional field if the country has no postal code



PLC Version 7.3 valid as of October 24th 2017

PLC user interface

- Adjustments and enhancements for the menu "Accounts": new import/export function and updates for the creation and editing of accounts
- Several improvements

Labels

- Shipper address will be printed centered
- AddressLine2 will be printed on the label (import via Polling or Webservice)

Webservice

- New methods: PerformEndOfDaySelect, GetProductsAndFeatureForCountry
- Addition of a new parameter for ImportShipment methods
- Extension of the error codes



PLC Version 7.2 valid as of July 17th 2017

- New column „Track & Trace“ in the shipment list display
- New password policies: min. length 8 characters, upper and lowercase letters as well as special characters and digits
- New feature „Lost password“ on the login page (link expires after 24 hours)
- Accounts will be blocked after repeated entry of the wrong password. Either another user with admin rights can unblock the account or happens automatically after 15 minutes
- When using polling or webservice: the [branch key](#) must be added when using preferred postal branch or preferred pick up station
- Implementation of a fall back mechanism in case of an outage by one of our partners
- Coast center only within a site/client possible
- Automatic check of the postal code format when creating international address in PLC
- Several changes of the label layout



PLC Version 7.1 valid as of April 10th 2017

- When searching for a recipient within the shipment creation and the fields Name2, Name3 and/or Name4 are filled, they are displayed as mouse over when the mouse is moved over the recipient.
- Within the user dataset, you can subscribe to a newsletter for the following topics:
 - General information about PLC
 - Polling / Webservice changes
 - Maintenance / outages
- Hermes ParcelShops can be selected as preferred postal branch for a recipient.
- You can choose if a detailed and/or summarized daily closing should be printed and the number of copies.
- If the address field Province is filled, it will be printed on the label for international shipments.
- While adding a German address, the city will be filled automatically when entering a zip code.
- The total number of shipments is displayed in the shipments list of the shipping manager.
- When using polling and a shipment is imported with a faulty carrier („Fehlerfrächter“), the shipment can be edited in PLC without cancelling it. For that open the shipment and click „Actions“ - > „Recreate shipment“. The shipment is opened in a new window, can be edited and the label can be printed with „Print labels and save“.
- When searching in the organizations management, the field Name2 is included in the search.
- Mandatory fields are highlighted bold in the address import template.
- When using polling or webservice, the 17-digit branch key must be added when using preferred postal branch or preferred pick up station. A list of all branch keys can be found [here](#). Please do not open the .csv file with Excel because the last digit of the branch key will be cut.