

# **POST-LABELCENTER**RELEASE NOTES



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### PLC Version 24.3 valid as of October 13th, 2024

Version 24.3 of Post-Labelcenter comes with several improvements and changes. Below you find the most important changes. Those changes contribute to Post-Labelcenter being more efficient in the future. Detailed information to the changes can be found in the <a href="https://example.com/how-to/s and the manual">how to/s and the manual</a>.

#### PLC user interface

- Merchandise-carrying letters (BMI and BMIS) are now available as contract shipping products and can be created in the PLC.

#### **PLC Client**

- The new PLC client is no longer supported by Windows 7/8!
- Changes to the PLC configuration now require admin rights!
- The PLC client update includes several security patches and measures to improve stability.

#### **Documents**

- Adaptation of the Post-Labelcenter's data processing agreement to the current standard contractual clauses of the European Commission between controllers and processors (see Implementing Decision - 2021/915 - DE - EUR-Lex (europa.eu)).



# PLC Version 24.2 valid as of January 26th, 2024

Version 24.2 of Post-Labelcenter comes with several improvements and changes. Below you find the most important changes. Those changes contribute to Post-Labelcenter being more efficient in the future. Detailed information to the changes can be found in the <a href="https://example.com/how-to/s and the manual">how to/s and the manual</a>.

#### PLC user interface

- The shipping product "Paket Light International non-boxable Outbound" is now only available as a contract shipping product.

#### **Documents**

- The "Country of Origin" field on the CN23 form will now always be printed in English.



### PLC Version 23.2 valid as of June 25th 2023

Version 23.2 of Post-Labelcenter comes with several improvements and changes. Below you find the most important changes. Those changes contribute to Post-Labelcenter being more efficient in the future. Detailed information to the changes can be found in the <a href="https://example.com/how-to/s and the manual">how to/s and the manual</a>.

#### PLC user interface

- The product "Paket Light International non boxable Outbound" can be shipped from now one only by contract.

#### **Documents**

- "Country of origin" field on the CN23 form is printed always in English language



# PLC Version 23.1 valid as of April 2<sup>nd</sup> 2023

Version 23.1 of Post-Labelcenter comes with several improvements and changes. Below you find the most important changes. Those changes contribute to Post-Labelcenter being more efficient in the future. Detailed information to the changes can be found in the <a href="https://example.com/how-to/s and the manual">how to/s and the manual</a>.

#### PLC user interface

- Adaptation of the error message in case of too high cash on delivery amount
- Pickup orders can now be filtered with their order age

#### **Documents**

- "Comments" field on the CN23 form is filled through the interface and webservice with the content of the "Customs Description" field



### PLC Version 12.4 valid as of October 16th 2022

Version 12.4 of Post-Labelcenter comes with several improvements and changes. Below you find the most important changes. Those changes contribute to Post-Labelcenter being more efficient in the future. Detailed information to the changes can be found in the <a href="https://example.com/how-to/s and the manual">how to/s and the manual</a>.

#### PLC user interface

- Adaptation of gender-inclusive language
- Removal of section "Video" in the support menu

#### **Documents**

- Design customization of the CN23 form
  - o Integration of fields of the CP71 form
- Removal of CP71 form

- Embedding of information to consent manager on PLC homepage
- Various bug fixes and optimizations on frontend and backend
- Customization of Label engine



# PLC Version 12.3 valid as of July 26th 2022

Version 12.3 of Post-Labelcenter comes with several improvements and changes. Below you find the most important changes. Those changes contribute to Post-Labelcenter being more efficient in the future. Detailed information to the changes can be found in the <a href="https://example.com/how-to/s and the manual">how to/s and the manual</a>.

#### PLC user interface

Updated the links in the support window

#### Webservice

Adjustments for DHL Express web service call

#### Labels

- New CO2-logo update
- Optimizations on the Parcel Connect label

- Prevented entry of negative amounts for item data
- Preparatory measures for the new contract shipping products
  - o Kleinpaket 2000 Plus
- Various bug fixes on frontend and backend



# PLC Version 12.2 valid as of April 10th 2022

Version 12.2 of Post-Labelcenter comes with several improvements and changes. Below you find the most important changes. Those changes contribute to Post-Labelcenter being more efficient in the future. Detailed information to the changes can be found in the <a href="https://example.com/how-to/s and the manual">how to/s and the manual</a>.

#### PLC user interface

- Extension of the support window to include the "Legal" tab
- Cleanup Cost center mask (Irrelevant fields removed)

#### Webservice

- Integration pick-up service business
- Adjustments to the Cargonet.SK web service call

#### Labels

- Optimizations on the Parcel Connect label

#### Others

- Various bug fixes on frontend and backend



### PLC Version 12.1 valid as of January 30th 2022

Version 12.1 of Post-Labelcenter comes with several improvements and changes. Below you find the most important changes. Those changes contribute to Post-Labelcenter being more efficient in the future. Detailed information to the changes can be found in the <a href="https://example.com/how-to/s and the manual">how to/s and the manual</a>.

#### PLC user interface

- Optimization of the mask "Organization": When creating a new address, country "Austria" is preselected as a default value
- Introduction of a new contract shipping product "Kleinpaket 2000"

#### Webservice

- Adaptation of the eRs webservice-call with more than 40 characters in the field "Sender Name1"
- Preparatory measures for the introduction of a REST-API

#### Labels

New CO<sub>2</sub>-logo update

- Various bug fixes on frontend and backend
- Preparatory measures for the new contract shipping product "Kleinpaket 2000"



### PLC Version 11.3 valid as of October 24th 2021

#### PLC user interface

- Preparatory measures for pick-up service "Abholservice Business"
- Optimization for the menu section "User":
  - o Gender field: changed from mandatory to optional and added selection "diverse"
  - o Email field: extended to 100 characters
- Corporate Design update for Track&Trace icons
- Preparation for the introduction of a new shipping product
- Validity for password token link extended

#### Webservice

- Optimizations for a better overview: when requesting an "ERS" (international return shipments) label, the partner consignment number is now returned

- Various bug fixes frontend and backend
- More detailed error messages for invalid combinations via the interfaces
- Updated internal PDF converter



### PLC Version 11.2 valid as of March 28th 2021

#### PLC user interface

- Display of the missing mandatory fields (e-mail, telephone) during the shipment entry added

- Various bug fixes in the backend
- Preparation of the DHL Express interface (PLT)
- Preparation for the selection of "Wunsch-Paket Punkt"



# PLC Version 11.1 valid as of January 31st 2021

#### PLC user interface

- Business logic to "delete templates" changed
- Display optimization: Display of the total quantity for filtered items via quick search
- Removal of the selection fields "redirect to address" and "back to sender after xxx days" for third country shipments

- Various bug fixes in the backend
- Preparation of business logic for mandatory fields: check when changing delivery network



### PLC Version 10.4 valid as of October 25th 2020

#### Label

- Optimizing changes on the Post Express label: logo on B/W version, integration of additional barcodes

- Various optimizations in the backend and performance improvements
- E-mail template "Welcome to the Post-Labelcenter": adaptions on content and design
- Business logic adaptation for Post Express and additional barcodes



# PLC Version 10.3 valid as of July 12th 2020

#### PLC user interface

- Updated product name for Post Express Austria / Post Express International (former name EMS Austria / EMS International)
- Adjustment of the mask "organizational group" for simplified search queries
- Adaptation of the mask "User" to generate links and to send e-mails for the function "Forgot password"

#### Label

- For shipments with the feature "Value", the value amount including currency is printed
- Additionally code (datamatrix) on national labels for machine processing

#### Others

- Various optimizations in the backend



# PLC Version 10.2 valid as of April 26th 2020

#### PLC user interface

- Bugfix: article entry for EMS International shipments
- New self-service mask "API" for independent display of the API access data
- Optimization of the support window (layout, link updates, e.g.)
- Update Teamviewer links

#### Label

- New CO2 logo
- New label: Business Paketmarke

#### **Documents**

- CN23
  - o Bugfix: overprint of the field phone number
  - o Bugfix: different values of "Type of shipment" within one Collo

#### Others

- Various bugfixes for the creation of EMS International shipments



# PLC Version 10.1 valid as of January 26th 2020

#### PLC user interface

- Adjustments and optimization of the support window (added FAQs e.g.)

#### Label

- Adjustments on DHL-label (Parcel Connect)
  - o New Position of logo and product name on top right corner
  - o New fields: name 3, AID, customer logo (only on 100x200 mm labels)



### PLC Version 9.4 valid as of October 13th 2019

#### PLC user interface

- Adjustments on the error messages for printers
- The fields shipper reference 1 and shipper reference 2 are displayed on the shipping editor mask
- Enable upload function for customer logo
- Character validation to ISO 8829-1 character set, for shipments for third countries.
- Bulk upload function for article information
- Save article information in shipment templates for mass creation
- Contact form for questions regarding Post-Labelcenter

#### Polling

- Character validation to ISO 8829-1 character set, for shipments for third countries.
- Field length validation for customs tariff number: 6 to 10 characters
- Adaptation of error messages for customs shipments.

#### Webservice

- Character validation to ISO 8829-1 character set, for shipments for third countries.
- Field length validation for customs tariff number: 6 to 10 characters
- Adaptation of error messages for customs shipments.



# PLC Version 9.3 valid as of July 7th 2019

#### PLC user interface

- Mandatory field validation for dutiable shipments.
  - Shipper telephone or email
  - Recipient telephone or email
  - Category of item
  - Article name
  - Country of Origin
  - Value of goods
  - Currency
  - Customs tariff number
  - Net weight
  - Quantity / Unit
- Visual identification of mandatory fields for customs relevant consignment
- Logic changes
- Adaptation of field names

#### Polling

Verification of customs relevant information when producing consignment for third countries

#### Webservice

Verification of customs relevant information when producing consignment for third countries



# PLC Version 9.2 valid as of April 14th 2019

#### PLC user interface

- Adjustment Corporate Design / Corporate Identity
- Adjustment internal logic procedures

#### Label

- Adjustment Corporate Design / Corporate Identity
- Revision error label Layout



# PLC Version 9.1 valid as of January 20th 2019

#### PLC user interface

- Products Next day fresh / Same day fresh: the fields e-mail address and phone number are mandatory
- Feature COD: the correct currency to the corresponding recipient's land is selected
- Feature Declaration of value international: documents CP71 and receipt are created

#### Label

- Feature Declaration of value international: amount is printed on the label

#### Polling

- Products Next day fresh / Same day fresh: the fields e-mail address and phone number are mandatory

#### Webservice

- Products Next day fresh / Same day fresh: the fields e-mail address and phone number are mandatory



### PLC Version 8.4 valid as of October 14th 2018

#### PLC user interface

- Maximum amount for shipments with the feature COD national: 25.000 €
- Addition of possible IBAN formats
- Adjustment of the daily closing: additional grouping for the products Same Day and Next Day Fresh
- New range of features for the products Same Day and Next Day Fresh

#### Polling

- Maximum amount for shipments with the feature COD national: 25.000 €
- Addition of possible IBAN formats

#### Webservice

- Maximum amount for shipments with the feature COD national: 25.000 €
- Addition of possible IBAN formats



# PLC Version 8.3 valid as of July 1st 2018

#### PLC user interface

- New feature code: Storage time short
- Suggestions for addresses when entering address data for the countries HR (Croatia) and SK (Slovakia)
- Enhancement of the logic for the creation of shipment documents
- Delivery receipt / return receipt: adjustment of the format based on the new print template

#### Labels

- Adjustment of the line distance for recipient address

#### Polling

- Enhancement of the logic for the creation of shipment documents

#### Webservice

- Enhancement of the logic for the creation of shipment documents



### PLC Version 8.2.1 valid as of May 6<sup>th</sup> 2018

#### PLC user interface

- GDPR
  - Conclusion of an order processing contract

With the new release of PLC 8.2.1 there will be a possibility to accept the processing agreement within the Post-Labelcenter. Therefor you have to log in onto PLC and accept the agreement in order to be able to use the Post-Labelcenter. We would like to point out that without the conclusion of an order processing contract until May 25<sup>th</sup> 2018 the service (GUI, webservice and windows service) can no longer be made available.

- Deleting personal data

After PLC 8.2.1 it will be possible to delete address data within the Post-Labelcenter. For it you can either use the new added menu item GDPR-Information or directly use the menu item Organizations for deleting. Both can be found in the menu Administration.

- Bugfixes
  - PDF download in Firefox corrected
  - Occasionally missing display of additional services of saved/already printed shipments in the editor corrected



# PLC Version 8.2 valid as of April 8th 2018

#### PLC user interface

- Daily closing: debitor ID is also printed on the top right
- Additions carrier/shipment number-mapping
- Adjustment printer configuration for printing eRs labels (pdf-print)
- Enhancement of the function "set shipment status" cancelled
- In case no shipping date is set when the shipment was created, today's date is set automatically. If the shipment was created today but printed tomorrow/on a later date, the print date is set.
- Improvement of the menue "Articles"
- Adjustment of the Customs Declaration CN23: phone number and e-mail-address are printed in separated fields



### PLC Version 8.1 valid as of January 21st 2018

#### PLC user interface

- The field "postal code" is an optional field if the country has no postal code
- Daily closing: customer ID is printed on the top right
- The filter "current status" has four relevant criteria
- Additional fields in the filter: Shipper Reference 1, Shipper Reference 2, Recipient Name 2
- When creating a new user, a role must be added
- Creation of a new shipment: shipper and recipient address can be quickly changed by an arrow symbol between the fields

#### Labels

- Adjustment of the font size for the shipper address
- Shipments with the feature codes preferred postal branch and/or preferred pick up station: field "recipient name 2" will be printed on the label

#### Polling

- The field "postal code" is an optional field if the country has no postal code

#### Webservice

- The field "postal code" is an optional field if the country has no postal code



### PLC Version 7.3 valid as of October 24th 2017

#### PLC user interface

- Adjustments and enhacements for the menu "Accounts": new import/export function and updates for the creation and editing of accounts
- Several improvements

#### Labels

- Shipper address will be printed centered
- AdressLine2 will be printed on the label (import via Polling or Webservice)

#### Webservice

- New methods: PerformEndOfDaySelect, GetProductsAndFeatureForCountry
- Addition of a new parameter for ImportShipment methods
- Extension of the error codes



### PLC Version 7.2 valid as of July 17th 2017

- New column "Track & Trace" in the shipment list display
- New password policies: min. length 8 characters, upper and lowercase letters as well as special characters and digits
- New feature "Lost password" on the login page (link expires after 24 hours)
- Accounts will be blocked after repeated entry of the wrong password. Either another user with admin rights can unblock the account or happens automatically after 15 minutes
- When using polling or webservice: the <u>branch key</u> must be added when using preferred postal branch or preferred pick up station
- Implementation of a fall back mechanism in case of an outage by one of our partners
- Coast center only within a site/client possible
- Automatic check of the postal code format when creating international address in PLC
- Several changes of the label layout



# PLC Version 7.1 valid as of April 10th 2017

- When searching for a recipient within the shipment creation and the fields Name2, Name3 and/or Name4 are filled, they are displayed as mouse over when the mouse is moved over the recipient.
- Within the user dataset, you can subscribe to a newsletter for the following topics:
  - General information about PLC
  - Polling / Webservice changes
  - Maintenance / outages
- Hermes ParcelShops can be selected as preferred postal branch for a recipient.
- You can choose if a detailed and/or summarized daily closing should be printed and the number of copies.
- If the address field Province is filled, it will be printed on the label for international shipments.
- While adding a German address, the city will be filled automatically when entering a zip code.
- The total number of shipments is displayed in the shipments list of the shipping manager.
- When using polling and a shipment is imported with a faulty carrier ("Fehlerfrächter"), the shipment can be edited in PLC without cancelling it. For that open the shipment an click "Actions" > "Recreate shipment". The shipment is opened in a new window, can be edited and the label can be printed with "Print labels and save".
- When searching in the organizations management, the field Name2 is included in the search.
- Mandatory fields are highlighted bold in the address import template.
- When using polling or webservice, the 17-digit branch key must be added when using preferred postal branch or preferred pick up station. A list of all branch keys can be found here. Please do not open the .csv file with Excel because the last digit of the branch key will be cut.