

BUSINESS COLLECTION SERVICE

Posting parcels made easy



post.at/business-collection-service

You can now save valuable time when posting your parcels: we will pick up a maximum of 5 parcels per day at the address of your choice within Austria. Our business collection service is a great choice if you post a limited number of parcels once in a while. For extra convenience, you can use our collection service for items returned by your clients.

How it works:

For our business collection service, all you need is a valid deferred payment agreement. As soon as your parcels are labelled with a shipping label, just order the collection service via the Austrian Post's shipping software or your own system. Excluded are services such as Post Express, Next Day Fresh, declaration of value, additional insurance, hazardous or bulky goods.

You can determine the collection day up to 7 days in advance. And you're done! On the selected day, our delivery person will come to collect your parcels.

Your benefits at a glance

- Have up to 5 parcels picked up at an address of your choice or, if needed, at a safe spot at the pickup address
- Flat fee of EUR 2.90 (excluding VAT)
- Collection available for the following business day (Monday through Friday); you can book this service up to 7 days in advance
- Service can be cancelled until 11:59 p.m. on the previous day
- If desired, we will e-mail you information about the status of the collection process



You would like to learn more about this service?

Please contact your account manager. Together, we will make parcel collection as easy as it gets.

**We deliver.
Anytime.**

**Post
E-Commerce
Solutions**

Updated: August 2026. Subject to printer's errors and misprints. The product-specific General Terms and Conditions (GTC) of Österreichische Post AG apply, see post.at/agb || For information about our data protection policy, please see post.at/datenschutz || **Legal information:** Owner, publisher, editor and producer: Österreichische Post AG, Rochusplatz 1, 1030 Vienna | post.at | Headquarters: Vienna | Company register no. 180219d | Commercial court Vienna | VAT number: ATU46674503 | Produced in: Vienna