

PAPERLESS CASH-ON-DELIVERY

Ordering cash-on-delivery for your item online made easy



post.at/businessparcel

Cash collection is one of the many tried-and-trusted additional services by Österreichische Post. At the time of delivery, our delivery staff will collect the cash-on-delivery amount determined by you. The cash-on-delivery amount is then immediately credited to your bank account with a bank in the SEPA area. All information required for the cash collection and money transfer is forwarded to Österreichische Post electronically.

Quick overview

- Preliminary data must be sent to Österreichische Post.
- The paperless cash-on-delivery process with preliminary data is integrated into the Post-Labelcenter, which is the shipping software by Österreichische Post.
- Preliminary data are used to transfer information about the intended use and the account holder to Österreichische Post.
- The transfer is made via online banking.
- Information about preliminary data is available in the latest labelling and preliminary data manual by Österreichische Post; please see post.at/kvs

Your benefit

Better overview

Individual transactions per cash-on-delivery item are available on the electronic account statement including electronically provided information about the payment purpose or payment reference.

Convenient processing

In our Post-Labelcenter, you will always have a good overview of your paperless cash-on-delivery items. Processing is swift and secure.

Additional information

Domestic parcels	Maximum cash-on-delivery amount per item:
Paket Österreich	10,000
Paket Premium Österreich	
Paket Premium select Österreich	
Combi-freight Österreich	
Post Express	

All prices are in euro.

International parcels	Maximum cash-on-delivery amount per item:	
	Paket International	Paket Premium International
Germany	3,500	1,000
Slovakia	3,300	
Czech Republic	3,200	
Hungary	3,000	
Bulgaria	2,550	
Romania	1,010	
Slovenia	1,500	

All prices are in euro.



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