

EASY RETURN SOLUTION ERS – The simply return solution for your costumers



post.at/businessparcel

Successful international online trading also entails a convenient return solution for your customers. Easy Return Solution provides your customers abroad with a simple way to return your goods. The ERS return label makes it possible to drop a return parcel at any post office of a foreign postal operator and have it sent to you quickly and safely.

Overview

- More service for your customers outside of Austria: simple and cost-free returns
- Quick generation of return labels
- Opportunity to drop off return mail items at any post office of a foreign postal operator
- Insurance up to 510 Euro
- Consistent Track & Tracee

Additional information

Set-up process for you

Simple programming is carried out on your web page based on our technical manual. This process enables parcel recipients abroad to easily generate and print ERS labels on your website.

Process for your customers

Your customer abroad requests an ERS label, prints it, and attaches the upper part of the label to the parcel to return your goods. The return parcel to Austria may be dropped at any post office of a foreign postal operator – and all that free of charge for the customer.



Your benefits

Easy handling: ERS facilitates returns to Austria for customers abroad; returns are sent back to you quickly and safely.

Safe: Austrian Post insures return mail items up to 510 Euro.

Track & Trace: Use the tracking number (ID code) to track and trace your ERS mail item online: post.at/trackandtrace

**Austrian
Post's
efficient
BUSINESS
SOLUTIONS**

WHERE EASY RETURN SOLUTION IS AVAILABLE

ERS parcels are accepted by the following countries and postal operators to be mailed to Austria:

Overview

Country	Country Code	Postal operator
Belgium	BE	bpost
Bulgaria	BG	Bulgarian Post
Croatia	HR	HP-Hrvatska posta d.d.
Czech Republic	CZ	Ceska pošta
Estonia	EE	Eesti Post
Finland	FI	Itella
France	FR	La Poste
Germany	DE	Deutsche Post DHL
Greece	GR	Hellenic Posts – ELTA
Hungary	HU	Magyar Posta
Ireland	IE	An Post
Italy	IT	Poste Italiane
Latvia	LV	Latvia Post
Lithuania	LT	Lithuania Post
Luxembourg	LU	Post Luxembourg
Malta	MT	Malta Post
Netherlands	NL	PostNL
Poland	PL	Poczta Polska
Portugal	PT	CTT Expresso – Portugal
Romania	RO	C.N. Post Romana S.A.
Slovakia	SK	Slovenská pošta, a. s.
Slovenia	SI	Pošta Slovenije
Spain	ES	Correos
Cyprus	CY	Cyprus Post

Dimensions and weight

Maximum weight: 30kg
Maximum length: 1.5 metres
Maximum girth: 3 metres

No additional services available.