

# OUR SERVICES FOR YOUR CLIENTS



[post.at/myitem](https://post.at/myitem)

The innovative and flexible solutions by Österreichische Post make it easier and more convenient than ever for clients anywhere in Austria to receive and send parcels. Our high-quality shipping services for your clients will increase your sales volume: the more satisfied recipients are with the delivery process, the more likely they are to make another purchase from your online store.<sup>1)</sup>



Also open on  
holidays and  
Sundays

## Self-service zone and post stations

- Post, pick up or frank items – all this is possible 24/7.
- More than 600 drop-off stations available for convenient item posting and returning.
  - At around 1,500 post stations with more than 150,000 compartments, parcels can be picked up flexibly and labeled items can be dropped off.
  - And much more, such as post stations at supermarkets.
  - Find the nearest post branch quickly and easily at: [post.at/locationfinder](https://post.at/locationfinder)



Online  
or via  
Post app

## Delivery options for parcels

- Recipients can select the time and place of delivery – parcels can be conveniently dropped off and redirected, when your customers are not at home.
- to any post branch/partner/shop,
  - to a post station,
  - to a preferred neighbour,
  - to a preferred spot at home



## Mail collection box

Use our collection service to have up to five franked or shipping parcels picked up from home – easily, cost-effectively and conveniently.



The higher the satisfaction,  
the higher the willingness to buy again

High satisfaction with delivery

50%



## Collection service

Receive parcels at home around the clock, even when your customers are not there. Almost 83,000 mail collection boxes serve more than 750,000 households in Austria.

(Basis: respondents having received their product)  
1) Source: Expedition Kunde. 10 Customer Journeys, 10 Produkte.

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Anytime.

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E-Commerce  
Solutions