

FOOD DELIVERY NEXT DAY

Your goods arrive fresh on the next day



post.at/en-nextday

Use Austrian Post's Next Day delivery for fresh food orders that the customer needs to receive on the next day. You can rely on our specially designed food box to keep your goods fresh.



Next Day food delivery at a glance

- Delivered regularly the next day to the consumer's door
- Parcel's deposition in front of the door, only if the recipient is away
- Delivery days: Tue-Fri (workdays)
- Throughout Austria
- Collective shipments possible

Your benefits

Fresh: Food items in refrigerated packaging

Flexible: If the recipient is away, the delivery person leaves the item in front of the door for the recipient.

Overview in Business Cockpit: The information platform for shipments provides its users a full overview of shipment data, reports and investigation requests: bec.post.at

Track and trace: Use the tracking number to see your shipment's status online: post.at/trackandtrace



Austrian
Post's
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SOLUTIONS**



Next Day in detail

Next day standard delivery for food items

- One delivery attempt
- Standard delivery throughout Austria
- Collective shipments to a single recipient. Base price includes the 1st parcel (unit), surcharge for each additional parcel (unit).
- Immediate return service informs the delivery person that the refrigerated packaging is to be emptied and returned.
- Leaving the item at the recipient's door is included. The recipient uses the enclosed return label to return the refrigerated box.
- If delivery is not possible, the item is returned to the sender immediately (no storage in the branch).
- "Fresh" must be indicated on the address label so that food delivery is immediately identifiable.
- No delivery to a neighbour, unless in the case of specific addressing with a preferred neighbour.
- Posting: Mon–Thu (workdays), the weekday following must not be a holiday.

Optional additional services, dimensions, weight

Optional additional services for food items

- Immediate return service
- Recipient notification (e-mail, text message)
- Preferred neighbour
- Additional insurance
- Fragile goods
- LQ (limited quantities of dangerous goods)
- Large non-standard item (rectangular or non-rectangular and larger than L 100 x W 60 x H 60 cm)

Dimensions/Weight

Standard parcel items (max. L 100 x W 60 x H 60 cm) are compact, rectangular, stackable and machine sortable.

Minimum size: L 30 cm x W 20 cm x H 10 cm

Maximum length: 200 cm

Maximum girth: 360 cm
(= length + circumference)

Maximum weight: 31.5 kg (per parcel/unit)

Highest value: 10,000 Euro per recipient, also for several parcels or units

What you need to do for a successful delivery:

- Cooling must be designed for 48 hours
- An adequate number of cold packs must be cooled for at least 24 hours
- Goods must be appropriately cooled before dispatch
- Consider outside temperature depending on the season
- Optimize the temperature in the isolation box with dividers and cold packs