

PREMIUM PARCEL AUSTRIA

The B2B delivery solution that adapts to your needs



post.at/businessparcel

If you send mail items primarily in the B2B (business to business) segment, Austrian Post offers the right business solution for your needs: Premium Parcel includes standard delivery times, second delivery attempt and deposit at a postal branch.



Overview

- Delivery on the first business day following pickup (Mon–Fri).
- Two delivery attempts at the recipient's address.
- Additional services:
Cash-on-delivery (paperless), additional insurance, personal delivery, fragile.
- Delivery throughout Austria.

Additional information

- Premium Parcel items have a 22-digit ID code.
- The mail items pre-advised data must be submitted to Austrian Post.
- The mail items must be compact, stackable, rectangular in shape, and machine sortable.
- Standard dimensions: up to L 100 x W 60 x H 60 cm.
- Barcoding and pre-advised data in accordance with the current Austrian Post Labelling & Pre-Advised Data Primer.

Dimensions & weight

Minimum dimensions: L 20×W 15×H 3 cm
Maximum length: 200 cm
Maximum girth: 360 cm (= length + circumference)
Maximum weight: 31.5 kg

Your benefits

Included standard services: Second delivery attempt and deposit at a postal branch.

Fast: Delivery one business day after posting.

Safe: Austrian Post provides liability coverage for your mail item up to a value of 510 Euro.

Delivery service: Delivery to the recipient is documented.

Overview from the Business Cockpit: The information platform to mail items provides its users a full overview of item's current status, detailed data, reports etc.
Benefit from **bec.post.at**

Track & Trace: Use the tracking number to see your mail item's status at **post.at/trackandtrace**

Bulky items

Needless to say, we also ship so-called bulky items, which exceed the standard dimensions:

- Small bulky items that are not rectangular and smaller than L 100 x W 60 x H 60 cm.
- Large bulky items (all shapes) that are larger than L 100 x W 60 x H 60 cm.

**Austrian
Post's
efficient
BUSINESS
SOLUTIONS**

PREMIUM PARCEL INTERNATIONAL



Efficient and reliable delivery to international business partners

post.at/businessparcel

Are you looking for a logistics partner to mail your B2B items (business to business) to other European countries? Our Premium Parcel service is the optimal solution, which includes pickup service, standard country-specific delivery times, and liability coverage by Austrian Post up to 510 Euro.

Overview

Destinations for your Premium Parcel:

Belgium	Italy
Bulgaria	Latvia
Croatia	Lithuania
Cyprus	Luxembourg
Czech Republic	Malta
Denmark	Netherlands
Estonia	Norway
Finland	Poland
France	Portugal
Germany	Romania
Great Britain	Slovakia
Greece	Slovenia
Hungary	Spain
Ireland	Sweden
Island	

Dimensions & weight

Minimum dimensions: L 20 x W 15 x H 3 cm

Maximum length: 200 cm

Maximum girth: 360 cm (= length + circumference)

Maximum weight: 31.5 kg (depending on country-specific regulations)

- Premium Parcel International offers all the benefits of our Track & Trace service.
- Delivery in accordance with country-specific regulations.

Additional services:

- Cash-on-delivery (only in Austria, Czech Republic, Bulgaria, Germany, Slovakia, Slovenia, Hungary, Romania)
- Additional insurance (available for all countries of destination)
- Fragile (available for all countries of destination)
- Personal delivery (only in Austria)
- Dangerous goods - limited quantity (LQ) (selected countries)

Additional information on Premium Parcel Austria and International

Additional insurance: Items worth more than 510 Euro can be insured for a small surcharge. The maximum amount covered by the additional insurance is 10,000 Euro for Premium Parcel Austria and 5,000 Euro for Premium Parcel International. The insurance covers the mail item's current market value (actual value) exclusively.

Cash-on-delivery: We take care of collecting your specified amount from the recipient at the time of delivery upon request. We will promptly transfer the money to your account with any bank headquartered in the SEPA region. Please note that the maximum amount for cash-on-delivery transactions is 10,000 Euro for Austria (paperless), 1,000 Euro for Germany, 3,300 Euro for Slovakia, 1,500 Euro for Slovenia, 3,200 Euro for Czech Republic, 3,000 Euro for Hungary, 1,010 Euro for Romania and 2,550 Euro for Bulgaria.

Personal delivery: Mail items labelled to be exclusively delivered to the recipient will be handed over only after the recipient's identity has been verified by our mail carrier. This service is only available for Premium Parcel Austria.

Fragile: Parcels with fragile contents are clearly marked with a "Fragile" label and processed manually and with extra care.

Dangerous goods - limited quantity (LQ):

This additional service is available for the following countries: Germany, Great Britain, Italy, Croatia, Slovakia, Spain, Czech Republic, and Hungary.

Updated: December 2022. Subject to printer's errors and misprints. The product-specific General Terms and Conditions (GTC) of Österreichische Post AG apply, see post.at/agb || For information about our data protection policy, please see post.at/datenschutz ||
Legal information: Owner, publisher, editor and producer: Österreichische Post AG, Rochusplatz 1, 1030 Vienna | post.at | Headquarters: Vienna | Company register no. 180219d | Commercial court Vienna | VAT number: ATU46674503 | Produced in: Vienna