

# PARCEL-ZONE

## Your intuitive shipment management in ELLA



[post.at/parcel-zone](https://post.at/parcel-zone)

The ELLA business customer portal offers a range of digital services for all your shipping needs – from invoice overviews to shipping support. A key feature of ELLA is the Parcel-Zone, your advanced self-service tool for parcel management. Here, you'll find numerous functions to manage your shipments efficiently and conveniently: our tool is straightforward, powerful, and constantly expanding.



### ELLA – the platform for digital services

- Everything at a glance: invoices, ongoing orders, outstanding items
- Easy user management
- Contracts and invoices available anytime
- Shipping support: creation of shipping documents and addressing guidelines



**Sign in to ELLA now to benefit from our new Parcel-Zone.**  
[ella.post.at](https://ella.post.at)



**Don't have access to ELLA yet?**  
Simply register now.  
[post.at/ella-request](https://post.at/ella-request)

### Benefits of the Parcel-Zone

- Filter and search items from the past 12 months
- Retrieve parcel images, shipment details, and signatures
- Export shipment data
- Process item inquiries and clarification requests directly
- Access standard reports: preliminary data, returns, redeliveries, deposits, delivery times, delivery notes
- All functions clearly organised in one place
- Shipment information available at any time

### More options through continuous expansion

To make shipment handling even more convenient, the Parcel-Zone is being continuously expanded to add new features:

- View and place return pick-up orders
- Download proofs of delivery
- Create custom reports
- And much more

**We always deliver.**

**Post  
E-Commerce  
Solutions**