RETURN LABEL ONLINE Generate return labels via direct link to Austrian Post



post.at/businessparcel

This return solution is quick and easily integrated. First you establish a direct link to the return portal of Austrian Post. This link can then be sent by email or placed on your web page. The direct link takes your customers right to the return portal of Austrian Post to generate the return labels they need.



Requirements:

- You can use national returns on basis of the price sheet for business clients or with a valid agreement
- For international returns you will need a valid agreement
- We will help you to define the desired return address on the label (this may be different from the actually agreed delivery address for your returns)
- Definition of the logistics centre
- You let us know the starting date/planned quantity

Your benefits:

- The fastest option to implement
- Low costs and programming effort
- Your customers choose whether to print out the labels at home or using QR codes at the post office counter or at the posting station in the self-service area of Austrian Post
- Two optional fields to be defined
- Positioning of your name and logo possible
- Available in English

How it works:

Together we customise your return portal. You define: - return address on the label

- company name and the desired company logo (both will be displayed in the return portal)
- optional additional fields (e.g. catalogue number/ order number)

This link can then be sent by email or placed on your web page. The direct link takes your customers right to the return portal of Austrian Post to generate the return labels they need.

> We deliver. Anytime. Worldwide.

Post Parcel Solutions

Customise your return portal:

You can customise the design and upload your desired logo. You define what must be entered in the optional fields.

You may either require your customers to complete these fields or send the fields with the required data already entered (e.g. catalogue number/order number indicated). Your customers can then fill in the required fields and decide if they need to generate more labels.

™	RETOURENLABEL ONLINE
Company Logo	Return to Musterfirma GmbH (1) Enter worder information (2) Proc return label
	Ordenumber
	Properties Proving the star protocome instant back Protocome instant table in your branch for each of the posting station - request QR code via e-mask Protocome instant address <u>Vour enant address Exchanges in the posting address Exchanges in the posting station - request QR code via e-mask Exchanges in the posting address Exchanges in the</u>
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The following example of a link already includes all the data for creating the entry fields at the return portal of Austrian Post:

https://secure.post.at/**retourenportal**/index.php?**token**=VertriebPostAG&**land**=AT&**CustomFieldValue1**= 123456789&**CustomFieldValue2**=AT56789

retourenportal = return portal of Austrian Post is initialised token = customer ID + debitor number encrypted CustomFieldValue1 = value for predefined field 1 1 CustomFieldValue2 = value for predefined field 2 2 land = for Austria (= country) 3

™	RETOURENLABEL ONLINE	
Company Logo	Return to Musterfirma GmbH	
	Ordernumber	123456789 1
	Customernumber	AT56789 2
	Name *	
	Street / Number *	
	ZIP / City *	
	Country	Austria 3
	*required	

Take a look at the test link to the return portal!

Test link for return labels online Austria: https://secure.post.at/retourenportal/index.php?token=VertriebPostAG&land=AT

Test link for return labels online Germany: https://secure.post.at/retourenportal/index.php?token=VertriebPostAG&land=DE



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