

RETURN PARCEL INTERNATIONAL – Easy handling of international returns



post.at/businessparcel

Successful international online trading also entails a convenient return solution for your customers. Return parcel international provides your customers abroad with a simple way to return your goods. The return parcels can be dropped off at any acceptance point of a foreign postal operator and will reach you quickly and safely.

Overview

- More service for your customers outside of Austria:
Fast and easy generation of the return label
- More convenience for your customers outside Austria:
Thanks to the simple provision of the return label and the option to drop off the parcel at one of our partners abroad
- Insurance up to 510 euros
- Using the tracking number, you can track the shipment online: post.at/sendungsverfolgung

Additional information

Set-up process for you

Simple programming on your website enables parcel recipients to easily create and print return labels.

Process for your customers

Your customers abroad request a label, print it, and attach the upper part of the label to the parcel to return your goods. The return parcel to Austria may be dropped at any post office of a foreign postal operator – and all that free of charge for the customers.

Dimensions and weight¹⁾

Maximum weight: 30 kg
Maximum length: 1.5 metres
Maximum girth: 3 metres

No additional services available.



Return parcels are accepted in the following countries and shipped to Austria:

Belgium, Bulgaria, Denmark, Germany, Estonia, Finland, France, Greece, Ireland, Italy, Croatia, Latvia, Lithuania, Luxembourg, Malta, the Netherlands, Poland, Portugal, Romania, Sweden, Slovakia, Slovenia, Spain, Czechia, Hungary, and Cyprus.

¹⁾ Depending on the specific regulations of each country.

**We deliver.
Anytime.**

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E-Commerce
Solutions**