

PICKUP OPTIONS TO SUIT YOUR NEEDS

Preferred Austrian Post station and Preferred Austrian Post branch



post.at/kvs

Studies have shown that the more satisfied customers are with delivery, the more likely they are to order from you again. You can now make receiving parcels more convenient than ever: let your customers choose between delivery to a preferred Austrian Post branch, a preferred Austrian Post station, a preferred Parcel Point or a preferred Hermes ParcelShop. Upon request, all parcels ordered will be held at the location of choice and customers can pick them up whenever it suits them. To start using this service immediately, all you have to do is send preliminary data to Österreichische Post.



Your benefits

Select any address

Customers can select any destination address in Austria, which might be near their home, their place of work or anywhere that is convenient for them.

Ready for pickup at any time

Preferred Austrian Post stations are open 24/7.

High delivery success rate

Since items are held for your customers and automatic notifications are sent to them, the delivery success rate is high. This is a plus for you because satisfied clients won't hesitate to order from you again.

Cash-on-delivery available

At preferred Austrian Post branches, we can charge your cash-on-delivery amount when the parcel is handed over to the customer. (Additional services are not available at preferred Austrian Post station, preferred Parcel Points and preferred Hermes ParcelShops).

Convenient connection

After a one-time setup procedure, you will see all address data and opening hours for all locations, which are updated daily.

**We deliver.
Anytime.**

**Post
Parcel
Solutions**

How it works:

1. Set up the technical data connection once. At post.at/kvs, you will find the master data for all locations, updated daily. Your sales manager will also be happy to provide any information you might need about our web-based location service.
2. Inform your customers about this new and convenient service.
3. Customers can select their preferred pickup location.
4. Customers can choose between e-mail notifications and text message notifications.
5. Along with the preliminary data, you will send us the pickup location and e-mail address or mobile phone number.
6. After delivery, the recipient will receive a notification via e-mail or text message and can pick up the parcel immediately.
7. An automatic reminder will be sent after three days.

Additional services (AS)	AS ID	OCR abbreviation
Preferred Austrian Post station	053	P24
Preferred Austrian Post branch XXXX	052	PUP
Preferred Hermes ParcelShop	052	PUP
Preferred Parcel Point	052	PUP

No additional services (e.g., cash-on-delivery and delivery to recipient only) are available for preferred Post stations, preferred parcel points and preferred Hermes ParcelShops.



Set up data
connection



Provide
information



Send preliminary
data



Done!

How to address your items

Just address the item to the location where the customer will pick it up and include their name:

Wunsch-Postfiliale 1235
Attention Maxi Muster
Liesinger Platz 2
1230 Vienna

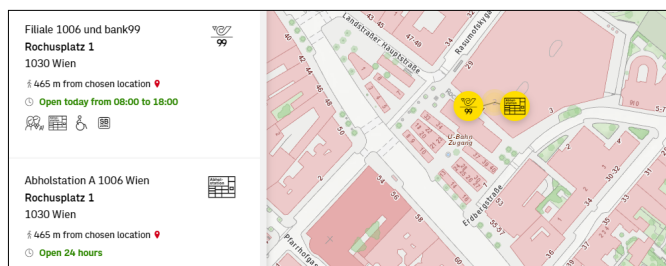
Wunsch-Abholstation
Attention Maxi Muster
Dresdner Straße 116-118
1200 Vienna

Wunsch-Hermes PaketShop
My Handy Shop
Attention Maxi Muster
Dianagasse 1
1030 Vienna

Wunsch-Paket Punkt
OMV Tankstelle
Attention Maxi Muster
Breitenleer Straße 108
1220 Vienna

Select pickup location as needed

Recipients can choose their preferred pickup location at the click of a mouse:



**We deliver.
Anytime.**

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