

PARCEL PREMIUM AUSTRIA

The B2B delivery solution that adapts to your needs



post.at/businessparcel

If you send mail items primarily in the B2B (business to business) segment, Austrian Post offers the right business solution for your needs: Parcel Premium includes standard delivery times, second delivery attempt and deposit at an Austrian Post service location.



Overview

- Delivery on the first business day following pickup (Mon–Fri).
- Two delivery attempts at the recipient's address.
- Additional services:
Cash-on-delivery (paperless), additional insurance, personal delivery, fragile.
- Delivery throughout Austria.

Additional information

- Parcel Premium items have a 22-digit ID code.
- The mail items pre-advised data must be submitted to Austrian Post.
- The mail items must be compact, stackable, rectangular in shape, and machine sortable.
- Barcoding and pre-advised data in accordance with the current Austrian Post Labelling & Pre-Advised Data Primer.

Dimensions and weight

Minimum dimensions: L 9 x W 4 cm
Maximum dimensions: L 100 x W 60 x H 60 cm
Maximum length: 200 cm
Maximum girth: 360 cm (= length + 2x width + 2x height)
Maximum weight: 31.5 kg

Your benefits

Included standard services: Second delivery attempt and deposit at an Austrian Post service location.

Fast: Delivery one business day after posting.

Safe: Austrian Post provides liability coverage for your mail item up to a value of 510 Euro.

Delivery service: Delivery to the recipient is documented.

Overview from the Parcel-Zone: The information platform to mail items provides its users a full overview of item's current status, detailed data, reports etc. Benefit from the Parcel-Zone in ELLA: ella.post.at/parcel-zone

Track & Trace: Use the tracking number to see your mail item's status at post.at/trackandtrace

Bulky goods

Needless to say, we also ship so-called bulky goods, which exceed the standard dimensions:

- Small bulky goods that are not rectangular and smaller than L 100 x W 60 x H 60 cm.
- Large bulky goods (all shapes) that are larger than L 100 x W 60 x H 60 cm.

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PARCEL PREMIUM INTERNATIONAL

Efficient and reliable delivery to international business partners



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Are you looking for a logistics partner to mail your B2B items (business to business) to other European countries? Our Parcel Premium service is the optimal solution, which includes pick-up service, standard country-specific delivery times, and liability coverage by Austrian Post up to 510 Euro.

Overview

Destinations for your Parcel Premium:

 Belgium	 Italy
 Bulgaria	 Latvia
 Croatia	 Lithuania
 Cyprus	 Luxembourg
 Czech Republic	 Malta
 Denmark	 Netherlands
 Estonia	 Norway
 Finland	 Poland
 France	 Portugal
 Germany	 Romania
 Great Britain	 Slovakia
 Greece	 Slovenia
 Hungary	 Spain
 Ireland	 Sweden
 Iceland	



Dimensions and weight

Minimum dimensions: L 20 x W 15 x H 3 cm

Maximum length: 200 cm

Maximum girth: 360 cm (= length + 2x width + 2x height)

Maximum weight: 31.5 kg (depending on country-specific regulations)

- Parcel Premium International offers all the benefits of our Track & Trace service.
- Delivery in accordance with country-specific regulations.

Additional services:

- Cash-on-delivery (only in Austria, Czech Republic, Bulgaria, Germany, Slovakia, Slovenia, Hungary, Romania)
- Additional insurance (available for all countries of destination)
- Fragile (available for all countries of destination)
- Personal (only in Austria)
- Hazardous goods - limited quantity (LQ) (selected countries)

**We deliver.
Anytime.
Worldwide.**

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Additional information on Parcel Premium Austria and International

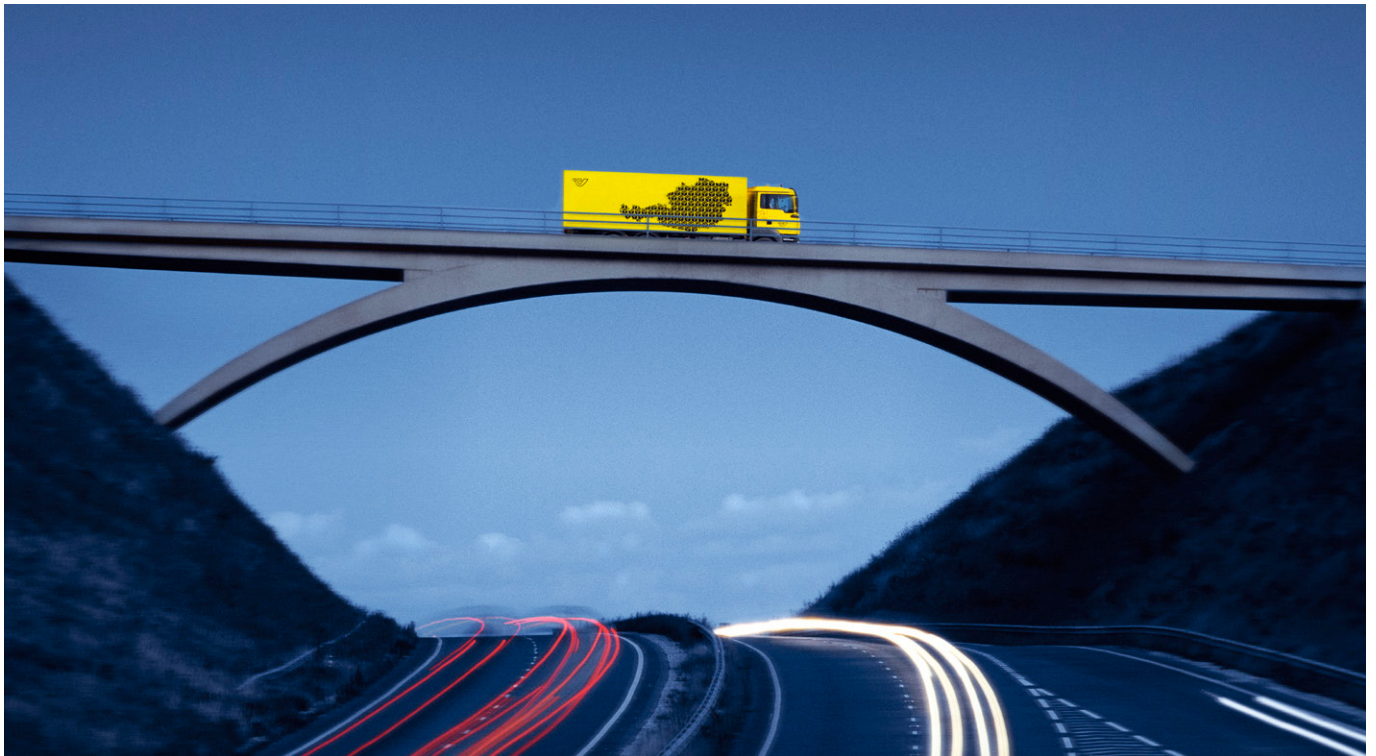
Additional insurance: Items worth more than 510 Euro can be insured for a small surcharge. The maximum amount covered by the additional insurance is 10,000 Euro for Parcel Premium Austria and 5,000 Euro for Parcel Premium International. The insurance covers the mail item's current market value (actual value) exclusively.

Cash-on-delivery: We take care of collecting your specified amount from the recipient at the time of delivery upon request. We will promptly transfer the money to your account with any bank headquartered in the SEPA region. Please note that the maximum amount for cash-on-delivery transactions is 10,000 Euro for Austria (paperless), 1,000 Euro for Germany, 3,300 Euro for Slovakia, 1,500 Euro for Slovenia, 3,200 Euro for Czech Republic, 3,000 Euro for Hungary, 1,010 Euro for Romania and 2,550 Euro for Bulgaria.

Personal: Mail items labelled to be exclusively delivered to the recipient will be handed over only after the recipient's identity has been verified by our mail carrier. This service is only available for Parcel Premium Austria.

Fragile: Parcels with fragile contents are clearly marked with a "Fragile" label and processed manually and with extra care.

Hazardous goods - limited quantity (LQ): This additional service is available for the following countries: Germany, Great Britain, Italy, Croatia, Slovakia, Spain, Czech Republic, and Hungary.



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