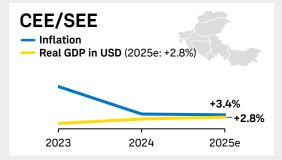


### DIFFICULT ECONOMIC ENVIRONMENT IN THE GLOBAL POSTAL MARKET

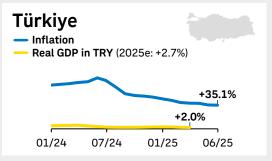




Source. Statistics Austria (Status: August 2025), Basis 2015=100, ACB (Status June 2025), estimate 2025e: WIFO (Status: June 2025)



Source: IMF (July 2025), USD adjusted purchasing power)



Source Central Bank of the Republic of Türkiye (Status: July 2025), Basis 2003=100, IMF (Status: July 2025), Turkish Statistical Institute (Status July 2025), estimate 2025e: IMF (July 2025

- Further digitalisation initiatives at important customer groups (banks, insurance, telecom)
- Cost pressure in the public sector (federal government, provinces, municipalities)
- Market consolidation in stationary trade
- Restrained investment climate and lower corporate advertising expenditures



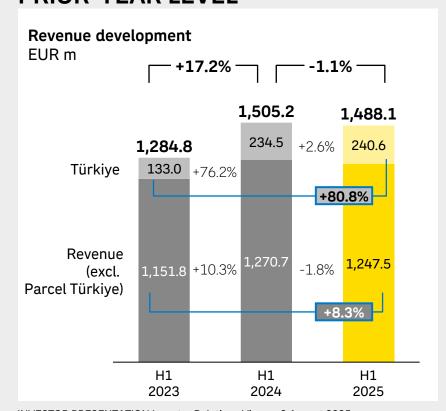
Further decline in letter and direct mail volumes

- International trade conflicts leading to uncertainty and investment restraint
- Changed purchasing power and consumer behaviour
- Increasing market concentration of major e-commerce players
- Insourcing ambitions of international e-commerce platforms

Subdued growth in parcel volumes

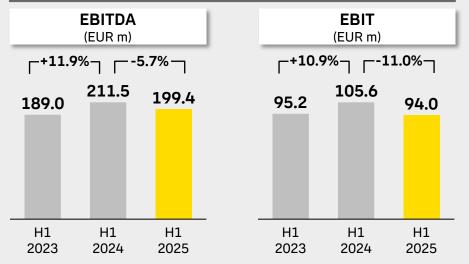
# SOLID REVENUE AND EARNINGS DEVELOPMENT FOLLOWING HIGH PRIOR-YEAR LEVEL





Revenue comparison is impacted by elections and currency (2025 below 2024 but above the 2023 level) Special effects in 2024:

- About EUR 20m related to elections in H1 2024
- Revenue development in Türkiye strongly impacted by inflation and the exchange rate (positive special effect of approx. EUR 65m in H1 2024)



### **TOP PRIORITIES TO SUPPORT EARNINGS IN 2025/2026**





- Group-wide intensification of international customer relationships - Competence Centre for E-Commerce Platforms
- Customer acquisition and existing customer development based on growing out-of-home offering in the CEE/SEE region: +10,000 lockers over the next three years
- Strengthening of the market position in Slovakia through the acquisition of the customer base of Quality Delivery Logistics
- Strengthening of the market position in Türkiye based on a national sales campaign and expansion in Azerbaijan, Georgia and Uzbekistan





### **Efficiency & costs**

- Cost reduction in operating areas by optimising the product mix (**Eco as standard** as of 1 May 2025) as well as the efficient and flexible deployment of staff
- Leveraging of synergies through the **integration** of affiliates into the parent company Österreichische Post AG
- Expansion of cooperation with external logistics partners and other cost reduction through a quality drive implemented by Aras Kargo (project to reduce damages and losses)
- **Group-wide cost optimisation** in administrative areas (focus on costs, terms and conditions)

# AMBITION 2030: LEADING LOGISTICS & SERVICES GROUP REACHING MORE THAN 150M PEOPLE IN AUSTRIA, CEE/SEE, TÜRKIYE & BEYOND



1



# POST & BEYOND IN AUSTRIA

Leading provider of key services – post, bank & more



# SUSTAINABILITY, CUSTOMER & CULTURE Sustainability-oriented, customer-driven, and people-focused

company





# INTERNATIONAL E-COMMERCE

Leading e-commerce partner in Austria, CEE/SEE, Türkiye & beyond to reach more than 150m people





ONE GROUP - OPERATIONALLY EXCELLENT

Efficiency- and technology-focused integrated group

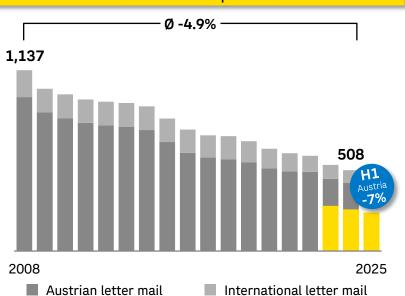
# 1 LETTER AND DIRECT MAIL CURRENTLY SHOWING A STRONGER DECLINE



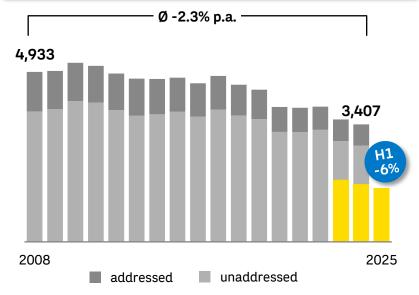




# Letter Mail volumes millions of shipments



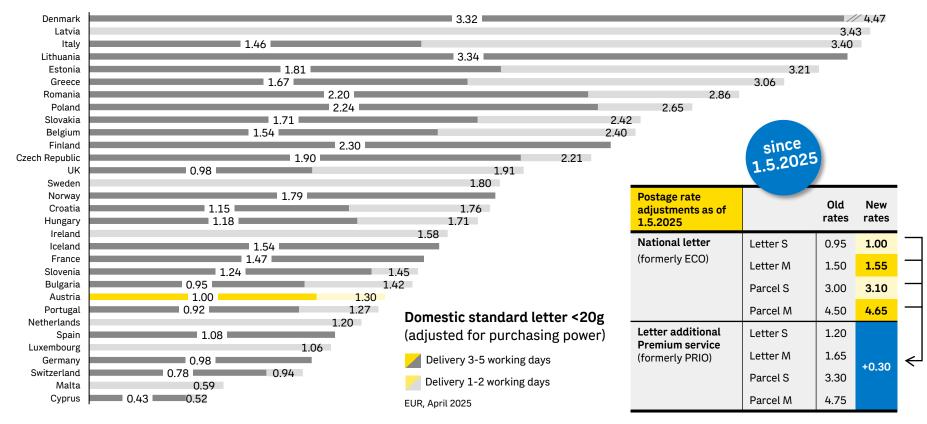
# Direct Mail/Media Post volumes millions of shipments



Volumes adjusted on a daily basis (124 working days in H1 2024 vs. 122 working days in H1 2025)

### 1 AUSTRIA IN THE LOWER THIRD IN EUROPE FOR POSTAGE RATES

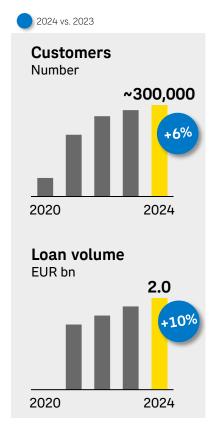


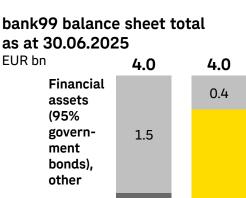


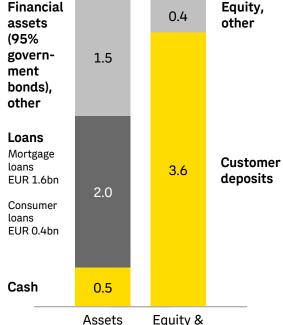
### BANK99 ON TRACK, H1 2025 WITH POSITIVE EARNINGS











Liabilities



bank99 offers extensive savings and loan products



Positive operational development after successful core banking migration



Positive earnings in H1 2025



Solid market position due to high level of transparency and quality of banking advice

# 1 AWARDS FOR BANK99'S ACHIEVEMENTS CONFIRM ITS STRONG MARKET VISIBILITY





bank99 is the test winner due to its high level of transparency and quality of advice on real estate loans



### **Excellent customer service**

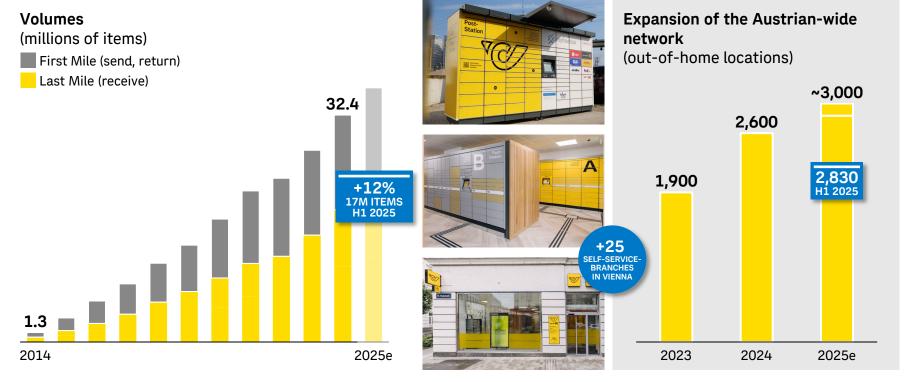


# Outstanding customer orientation



# 1 24/7 SELF-SERVICE SOLUTIONS ARE VERY POPULAR WITH CUSTOMERS IN AUSTRIA





### 1 DEVELOPMENT OF A PROPRIETARY MOBILE PHONE OFFERING



### Future cooperation with A1 on a new level



Austrian Post as a Mobile Virtual Network Operator (MVNO) in the A1 network

Attractive mobile phone and internet offering at all post offices

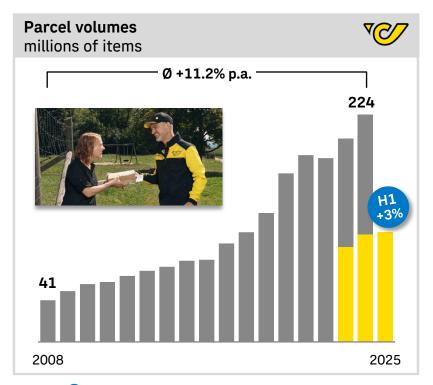
A1 products available at post offices before the end of 2025

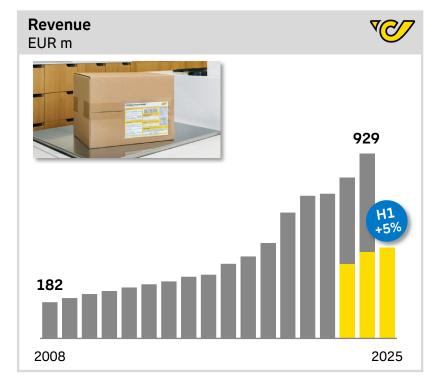
Launch in April 2026



### **2** PARCEL AUSTRIA WITH FURTHER GROWTH



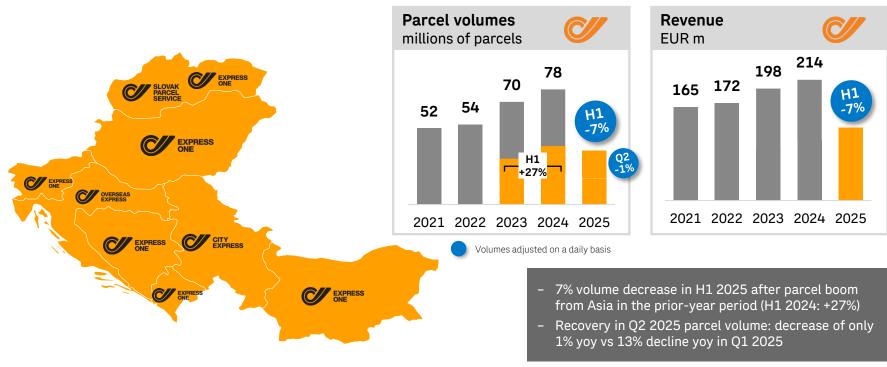




Volumes adjusted on a daily basis (124 working days in H1 2024 vs. 122 working days in H1 2025)

### 2 CEE/SEE: RECOVERY OF PARCEL VOLUMES IN Q2 2025

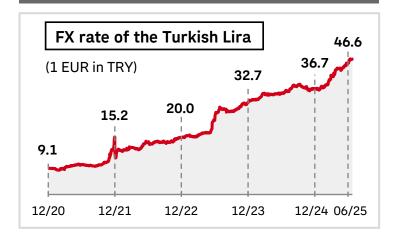




### 2 TÜRKIYE+: POSITIVE PARCEL GROWTH OF 4% IN Q2



- Revenue affected by inflation and exchange rate
- 0.4% volume decline in Q1 2025 vs. 4% rise in Q2 2025
- H1 2025 revenue of EUR 236.6m (+1.4%)
- Expansion of parcel logistics following our customers to Azerbaijan, Georgia and Uzbekistan
- Stable ownership structure: Baran Aras remains 20% minority shareholder (at least until 2035)







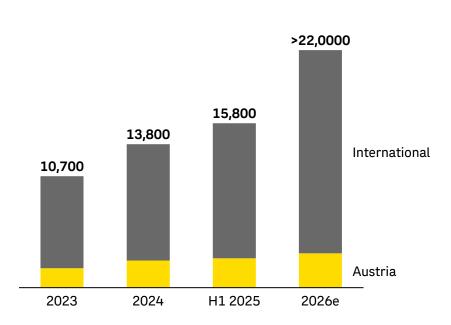




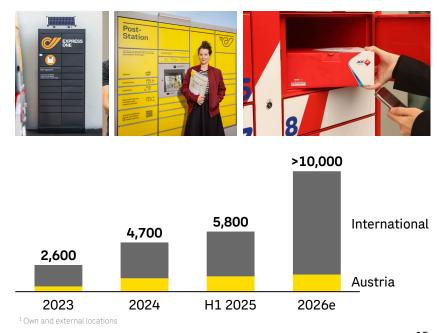
### 2 STRONG GROWTH OF OUT-OF-HOME NETWORK



# Out-of-home points Number of locations



### Of which postal stations / parcel machines Number of locations<sup>1</sup>



# 3 FINALISATION OF LOGISTICS EXPANSION IN AUSTRIA AND STRONGER INTERNATIONAL FOCUS



### **Austria**

# Lower Austria Upper Austria Vienna Salzburg Vorarlberg Tyrol Carinthia

- Expansion programme largely completed
- Sorting capacity of 143,000 parcels/hour
- Planned enlargement of the Salzburg Logistics Centre in 2026/27

### **International**



- New Logistics Centre in Budapest under construction, based on a leasing model, with a capacity of 18,000 parcels/hour
- Logistics Centre in the north of Istanbul with a capacity of approx. 60,000 parcels/hour to relieve or replace existing facilities



### **3** USE OF MODERN TECHNOLOGIES AND INFRASTRUCTURE



Next generation: **Handhelds** 



Parcel robot "Robin" sorts more than **1m parcels** per year



Highly efficient, automated storage and order picking system



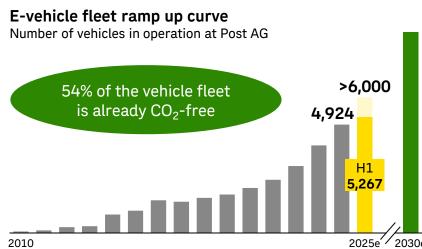
# VIENNA: POSTAL DELIVERIES EXCLUSIVELY WITH ELECTRIC VEHICLES BY THE END OF THE YEAR



700 electric-powered  $CO_2$ -free vehicles are already in use. Vienna is a pioneer among European cities.







### FINANCIAL OVERVIEW





Revenue EUR 1.5bn

-1.1% vs. H1 2024

2024 impacted by positive special effects

+15.8% vs. H1 2023



EBIT EUR 94m

-11.0% vs. H1 2024

At the level of H1 2023



Balance sheet EUR 6.2bn

Solid balance sheet structure with low level of debt (Financial debt to EBITDA<sub>12m</sub> of 0.5x)

Logistics equity ratio of 28%

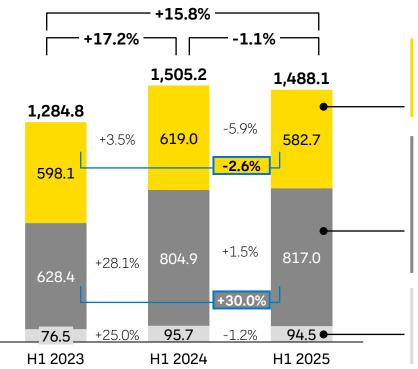


Operating free cash flow higher than in recent years

### REVENUE SLIGHTLY BELOW H1 2024 BUT 15.8% HIGHER THAN H1 2023



## Revenue development EUR m



### Mail

- H1 2025 revenue down by 5.9% from H1 2024 and 2.6% below H1 2023
- H1 2024 was impacted by positive special effects of about EUR 20m for letter mail and direct mail volumes

### **Parcel & Logistics**

- H1 2025 revenue up by 1.5% (+2.5% before reporting change in Logistics Solutions) and 30.0% above H1 2023
- Parcel Austria: +5.2% in H1 2025
- Parcel Türkiye+: +2.6% in H1 2025 (+80.8% vs. H1 2023)
- Parcel CEE/SEE: -7.1% in H1 2025 (volatile volumes from Asian suppliers)

### Retail & Bank

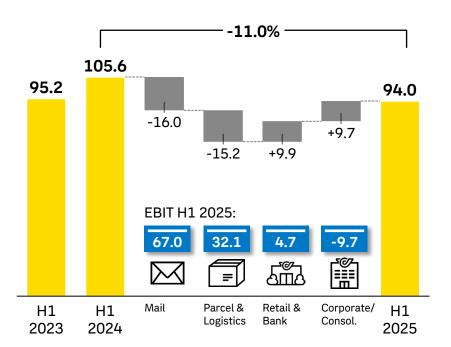
- Revenue in H1 2025 down by 1.2%
- Income from Financial Services below the prior-year level due to the low interest rate environment

# H1 2025 EARNINGS OF EUR 94M – POSITIVE SPECIAL EFFECTS (ELECTIONS AND CURRENCY) IN THE PREVIOUS YEAR



### EBIT development

EUR m





### Mail

- Volume decline and positive special effects in the previous year negatively impact earnings
- H1 2025 -19.3% to EUR 67.0m



### **Parcel & Logistics**

- Divisional earnings show reduced profitability in Türkiye and CEE/SEE
- H1 2025 -32.1% to EUR 32.1m



### Retail & Bank

- Earnings increase based on positive contribution of bank99 and the branch network
- H1 2025 of EUR 4.7m from minus EUR 5.3m in the previous year

### **KEY INCOME STATEMENT INDICATORS**



EUR m	H1 2023	H1 2024	H1 2025	Δ 24/25	Q2 2023	Q2 2024	Q2 2025	Mail -5.9%
Revenue	1,284.8	1,505.2	1,488.1	-1.1%	620.2	746.6	724.6	Parcel & Logistics +1.5% _ (+2.5% excl. reporting change)
Other operating income	38.0	47.8	60.1	25.6%	19.4	24.3	28.1	Retail & Bank -1.2%
Raw materials, consumables and services used	-374.7	-433.9	-429.5	1.0%	-177.1	-209.6	-207.5	(-2 working days vs. 2024) Other operating income
Expenses for financial services	-5.8	-23.7	-22.6	4.6%	-3.9	-12.4	-9.7	proceed from property sales as well as indexation of rents
Staff costs	-579.2	-692.7	-699.0	-0.9%	-279.4	-350.9	-338.8	and leases
Other operating costs	-177.9	-196.2	-202.8	-3.4%	-86.6	-92.4	-100.2	Salary increases mandated
At equity consolidation	0.8	1.3	1.9	41.3%	0.8	0.8	0.9	by collective agreements:
Net monetary gain	3.1	3.6	3.2	-10.6%	0.7	1.7	0.4	- as of 1/1/2025: +6.45% - as of 1/7/2025: +2.80%
EBITDA	189.0	211.5	199.4	-5.7%	93.9	108.1	97.8	
EBITDA margin	14.7%	14.1%	<i>13.4%</i>	-	15.1%	14.5%	13.5%	
Depreciation, amortisation and impairment	-93.8	-105.9	-105.4	0.5%	-45.7	-54.9	-52.2	
EBIT	95.2	105.6	94.0	-11.0%	48.2	53.2	45.6	Prior-year earnings impacted by major elections and
EBIT margin	7.4%	7.0%	6.3%	-	7.8%	7.1%	6.3%	currency effects
Financial result	5.7	-1.6	-1.8	-11.3%	9.1	-2.9	-4.1	
Income tax	-22.3	-25.5	-23.8	6.7%	-10.6	-13.5	-12.7	
Profit for the period	78.6	78.5	68.4	-12.8%	46.6	36.8	28.8	Earnings per share down
Earnings per share (EUR)	1.13	1.12	0.99	-11.3%	0.67	0.53	0.43	from EUR 1.12 to EUR 0.99



### MAIL DIVISION: KEY INCOME STATEMENT INDICATORS



EUR m	H1 2023	H1 2024	H1 2025	Δ 24/25	Q2 2023	Q2 2024	Q2 2025	
Revenue	598.1	619.0	582.7	-5.9%	289.5	303.5	283.2	Revenue decrease of 5.9%
<ul> <li>Letter Mail &amp; Business Solutions</li> </ul>	378.7	389.3	365.5	-6.1%	180.6	188.7	174.0	yoy; 2.6% below H1 2023
• Direct Mail	155.3	160.9	151.2	-6.0%	76.1	79.6	75.2	Positive special effects of about EUR 20m from major
• Media Post	64.1	68.8	66.0	-4.1%	32.8	35.2	34.1	elections in H1 2024
Revenue intra-Group	2.3	2.1	2.5	17.4%	1.2	1.1	1.2	
Total revenue	600.4	621.2	585.2	-5.8%	290.7	304.6	284.4	
EBIT	77.6	83.0	67.0	-19.3%	36.7	40.7	29.1	Reduced profitability related
EBIT margin <sup>1</sup>	12.9%	13.4%	11.4%	-	12.6%	13.4%	10.2%	to strong volume decline

<sup>&</sup>lt;sup>1</sup> EBIT margin in relation to total revenue



### PARCEL & LOGISTICS DIVISION: KEY INCOME STATEMENT INDICATORS



EUR m	H1 2023	H1 2024	H1 2025	Δ 24/25	Q2 2023	Q2 2024	Q2 2025	
Revenue	628.4	804.9	817.0	1.5%	301.3	402.0	398.7	Revenue +1.5% or +2.5%
• Parcel Austria	373.9	434.8	457.2	5.2%	188.8	219.3	228.0	before reporting change in Logistics Solutions
<ul> <li>Parcel Türkiye+</li> </ul>	133.0	234.5	240.6	2.6%	49.5	116.3	109.5	(about EUR 8m attributed to Logistics Solutions in 2024 is
<ul> <li>Parcel CEE/SEE</li> </ul>	91.7	107.9	100.2	-7.1%	48.3	52.3	51.2	now reported as intra-Group
<ul> <li>Logistics Solutions</li> </ul>	33.5	34.1	26.7	-21.6%	16.7	17.3	13.7	revenue)
<ul> <li>Consolidation</li> </ul>	-3.7	-6.3	-7.7	-22.3%	-2.0	-3.2	-3.6	Türkiye up by 2.6% after positive currency exchange
Revenue intra-Group	0.3	0.4	8.9	>100%	0.2	0.2	4.5	effects in 2024: +76.2% in H1
Total revenue	628.8	805.3	825.9	2.6%	301.5	402.2	403.2	and +135.0% in Q2 2024
EBIT	36.3	47.3	32.1	-32.1%	19.7	23.1	13.5	EBIT shows reduced profitability in Türkiye and in
EBIT margin <sup>1</sup>	5.8%	5.9%	3.9%	-	6.5%	5.7%	3.4%	CEE/SEE

<sup>&</sup>lt;sup>1</sup> EBIT margin in relation to total revenue



### RETAIL & BANK DIVISION: KEY INCOME STATEMENT INDICATORS



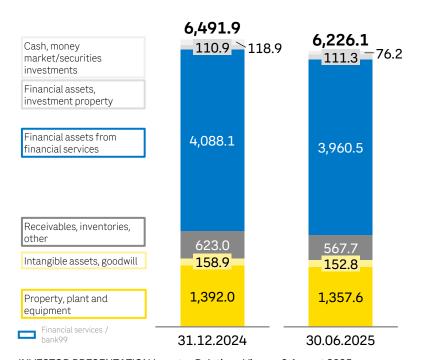
EUR m	H1 2023	H1 2024	H1 2025	Δ 24/25	Q2 2023	Q2 2024	Q2 2025	
Revenue	76.5	95.7	94.5	-1.2%	39.1	48.4	45.8	Revenue -1.2% vs H1 20
• Income from Financial Services	56.6	75.2	73.3	-2.6%	29.1	37.9	35.1	but +23.4% vs. H1 2023
Branch Services	19.9	20.5	21.2	3.8%	10.0	10.5	10.7	
Revenue intra-Group	94.5	101.0	102.4	1.3%	47.1	50.5	50.8	
Total revenue	171.1	196.7	196.9	0.1%	86.2	98.9	96.6	Earnings increase based
EBIT	1.1	-5.3	4.7	>100%	0.3	-2.6	5.7	positive contribution of bank99 and the branch
EBIT margin <sup>1</sup>	0.7%	-	2.4%	-	0.3%	-	5.9%	network

<sup>&</sup>lt;sup>1</sup> EBIT margin in relation to total revenue

### SOLID BALANCE SHEET AND FINANCING STRUCTURE



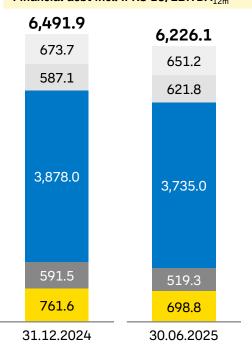
# **ASSETS** EUR m



# EQUITY & LIABILITIES EUR m

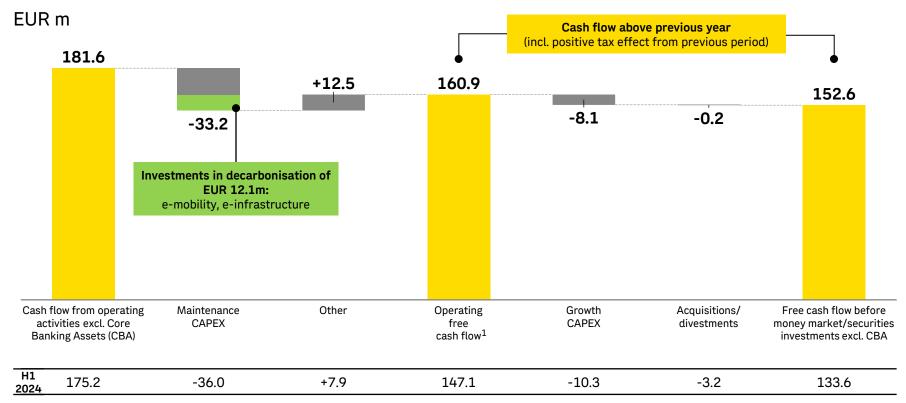


Financial debt EUR 207.5m
Financial debt incl. IFRS 16 EUR 575.0m
Financial debt/EBITDA<sub>12m</sub> 0.5x
Financial debt incl. IFRS 16/EBITDA<sub>12m</sub> 1.4x



### H1 2025 OPERATING FREE CASH FLOW OF EUR 161M



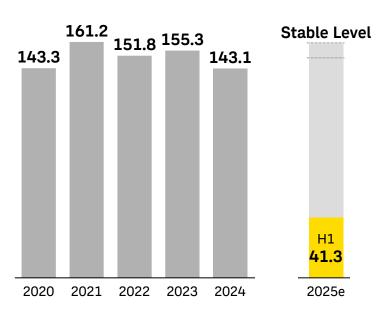


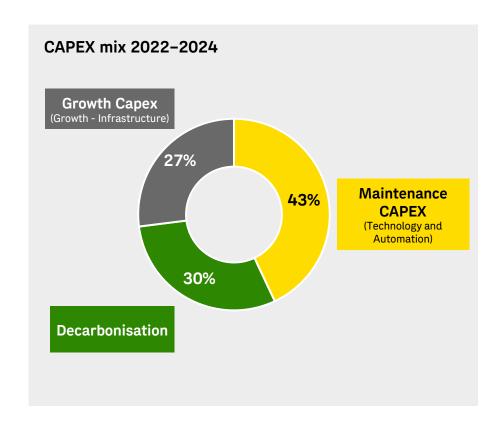
<sup>&</sup>lt;sup>1</sup>Free cash flow before acquisitions/securities/money market investments, growth CAPEX and core banking assets (CBA)

### **AUSTRIAN POST'S INVESTMENT PROGRAMME**









### **OUTLOOK 2025**



# Market environment



- Weak economic growth accelerates cost pressure and digitalisation by private and public sector customers → decline in letter and direct mail volumes
- Parcel markets with increasing e-commerce and cautious consumption → moderate parcel growth

### Revenue



- 2025 revenue targeted at the prior-year level (sharp increase of 13.9% in 2024 related to positive election and currency effects)
  - -Mail: Expected revenue decline
  - Parcel & Logistics: Further growth anticipated in the parcel business (depending on the TRY/EUR exchange rate)
  - -Retail & Bank: Revenue in the order of the previous year
- Assumption:
  - -No negative impact related to trade conflicts or lack of economic momentum
  - -Impact of TRY/EUR exchange rate by ±3% on revenue forecast accuracy

### **Investments**



- Total CAPEX 2025 at the same level as in recent years (EUR 150m -160m)
- This includes maintenance investments, decarbonisation of logistics investments and growth investments

### **Earnings**



- Cost discipline and efficiency to ensure stability
- Target unchanged: Earnings (EBIT) in the order of EUR 200m in 2025

### CONTACT



### **Austrian Post**

**Investor Relations** 

Rochusplatz 1, 1030 Vienna

Website: post.at/investor

E-mail: investor@post.at

Phone: +43 57767-30400

### Financial calendar 2025/2026

12 November 2025

12 March 2026

15 April 2026

24/29 April 2026

08 May 2026

07 August 2026

12 November 2026

Interim Report Q1-3 2025

Annual Report 2025

**Annual General Meeting** 

Ex-day/Dividend payment day

Interim Report Q1 2026

Half-Year Report 2026

Interim Report Q1-3 2026

### Disclaimer

This presentation contains forward-looking statements, based on the currently held beliefs and assumptions of the management of Austrian Post, which are expressed in good faith and, in their opinion, reasonable. These statements may be identified by words such as "expectation" or "target" and similar expressions, or by their context. Forward-looking statements involve known and unknown risks, uncertainties and other factors, which may cause the actual results, financial condition, performance, or achievements of Austrian Post, or results of the postal industry generally, to differ materially from the results, financial condition, performance or achievements expressed or implied by such forward-looking statements. Given these risks, uncertainties and other factors, recipients of this document are cautioned not to place undue reliance on the forward-looking statements. Austrian Post disclaims any obligation to update these forward-looking statements to reflect future events or developments.

Österreichische Post AG (Austrian Post) | Legal form: limited company under Austrian law | Registered seat in the Municipality of Vienna | Commercial register number: FN 180219d of the Commercial Court of Vienna. This presentation can contain legally protected and confidential information and is protected by copyright. The reproduction, dissemination or duplication of this presentation, either in part or as a whole, requires the express written permission of Austrian Post.